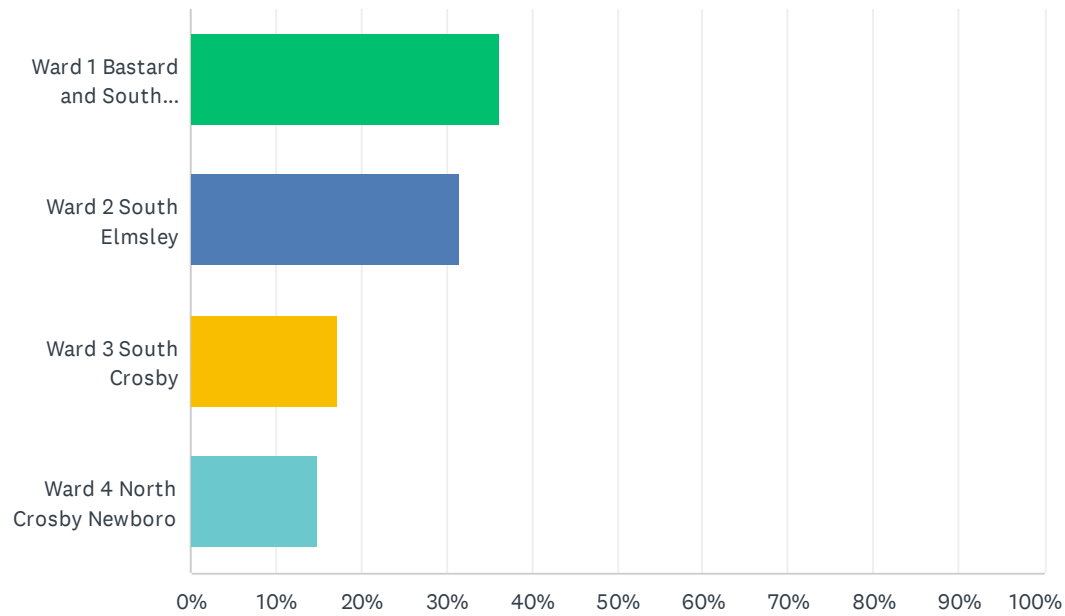


## Q1 Which ward is your property in?

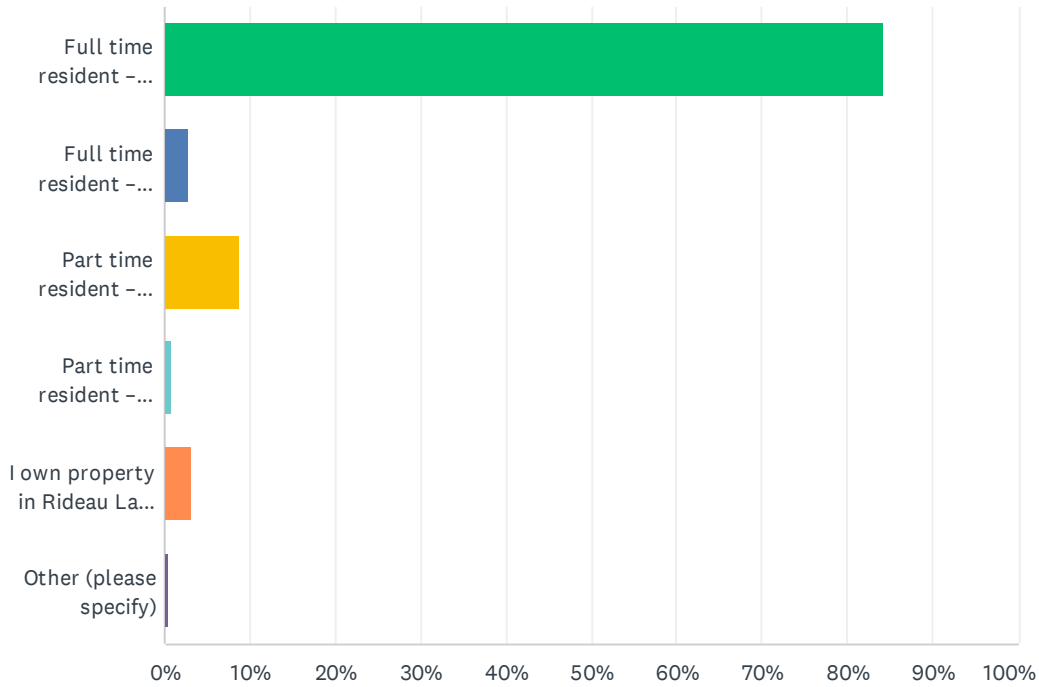
Answered: 254 Skipped: 0



ANSWER CHOICES	RESPONSES	
Ward 1 Bastard and South Burgess	36.22%	92
Ward 2 South Elmsley	31.50%	80
Ward 3 South Crosby	17.32%	44
Ward 4 North Crosby Newboro	14.96%	38
<b>TOTAL</b>		<b>254</b>

## Q2 Select the answer that best describes your residency:

Answered: 252 Skipped: 2

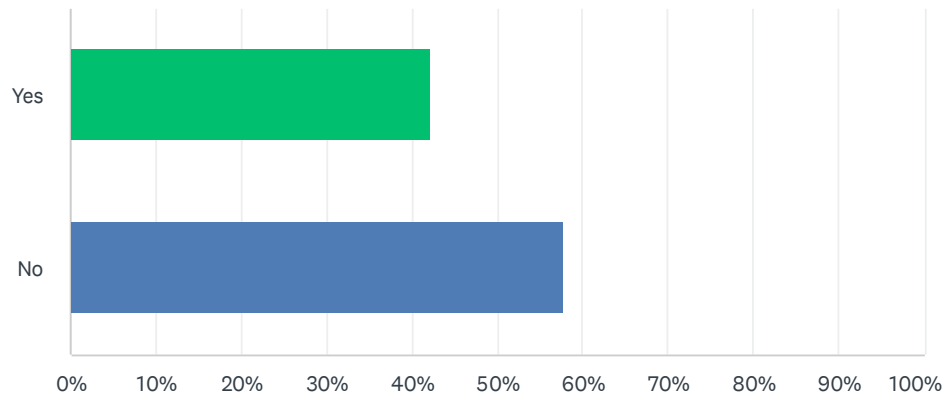


ANSWER CHOICES	RESPONSES	
Full time resident – property owner	84.13%	212
Full time resident – tenant	2.78%	7
Part time resident – property owner	8.73%	22
Part time resident – tenant	0.79%	2
I own property in Rideau Lakes but don't reside there	3.17%	8
Other (please specify)	0.40%	1
<b>TOTAL</b>		<b>252</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	I actually own several properties in RLT that I pay taxes on.	9/5/2023 8:01 PM

### Q3 Do you live on the lake?

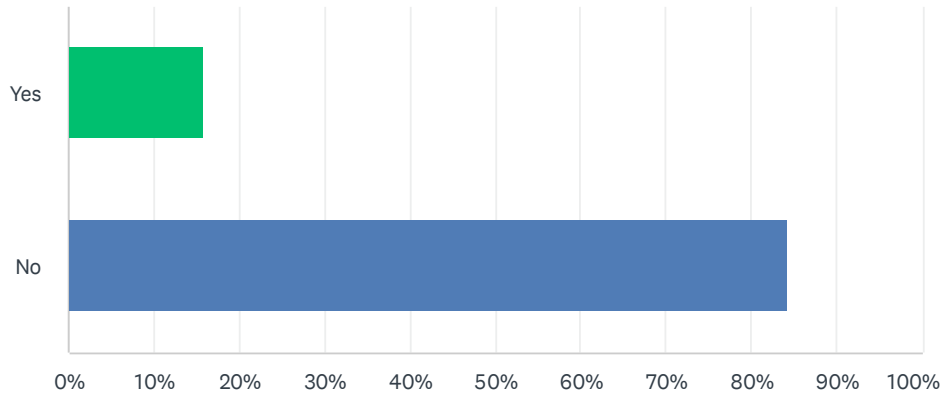
Answered: 251 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	42.23%	106
No	57.77%	145
TOTAL		251

## Q4 Do you operate a business in Rideau Lakes?

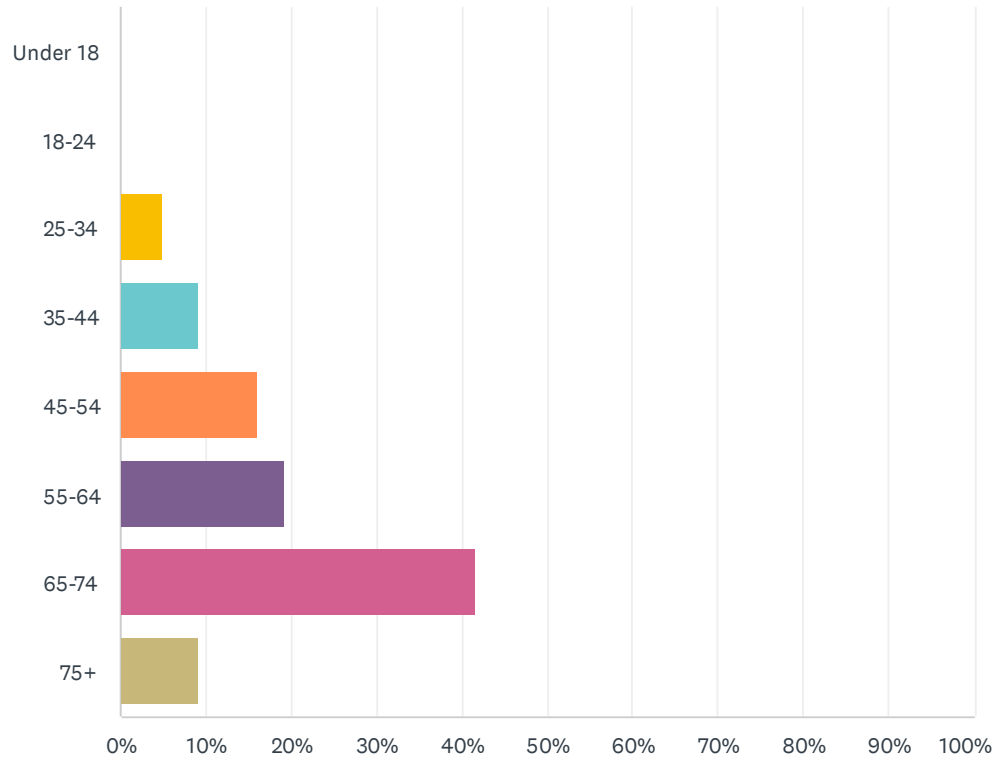
Answered: 247 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	15.79%	39
No	84.21%	208
TOTAL		247

## Q5 What is your age range:

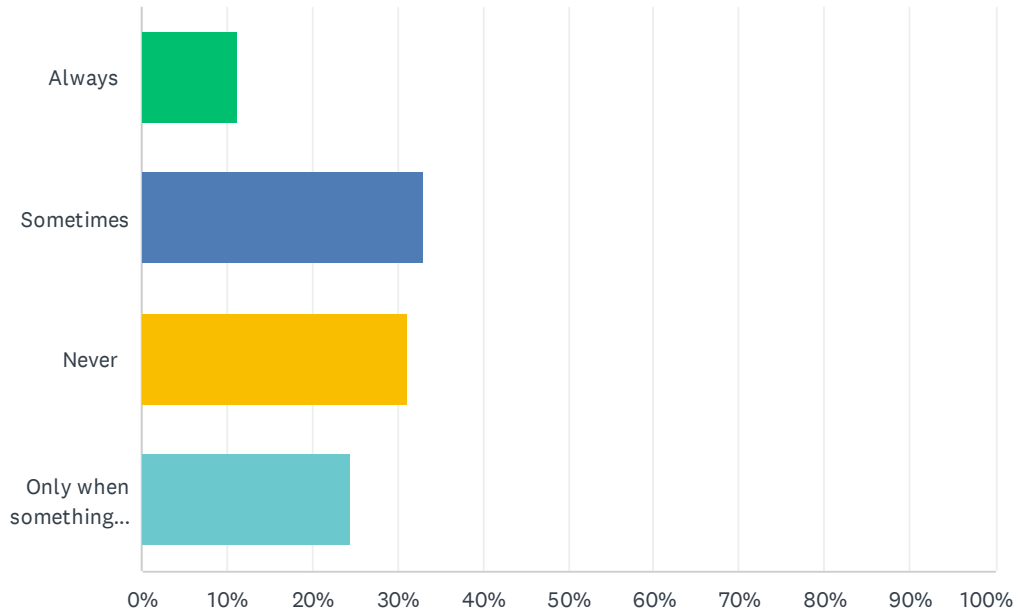
Answered: 250 Skipped: 4



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	4.80%	12
35-44	9.20%	23
45-54	16.00%	40
55-64	19.20%	48
65-74	41.60%	104
75+	9.20%	23
<b>TOTAL</b>		<b>250</b>

## Q6 I participate in the Township's budget process

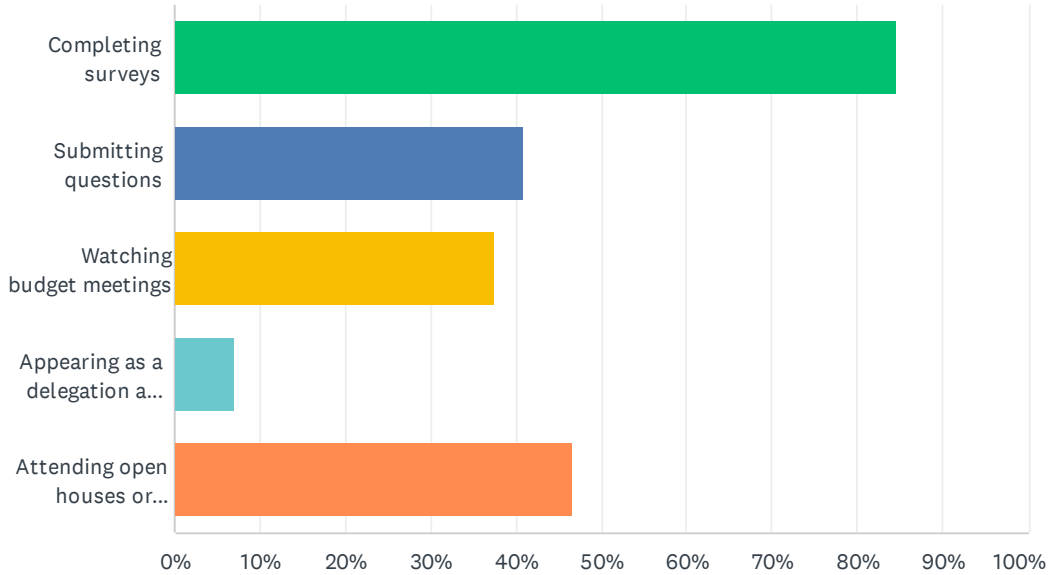
Answered: 248 Skipped: 6



ANSWER CHOICES	RESPONSES	
Always	11.29%	28
Sometimes	33.06%	82
Never	31.05%	77
Only when something interests me	24.60%	61
TOTAL		248

Q7 I would be interested in participating or engaging in any of the following activities related to the annual budget process (select all that apply):

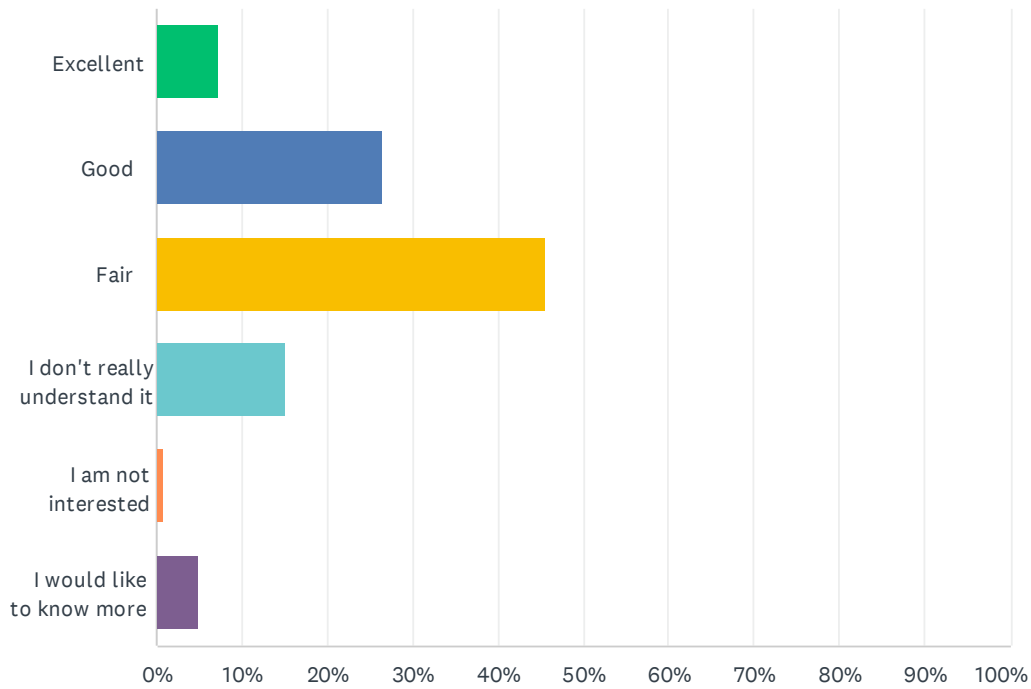
Answered: 227 Skipped: 27



ANSWER CHOICES	RESPONSES	
Completing surveys	84.58%	192
Submitting questions	40.97%	93
Watching budget meetings	37.44%	85
Appearing as a delegation at budget meetings	7.05%	16
Attending open houses or public information sessions related to the annual budget process	46.70%	106
Total Respondents: 227		

### Q8 I would describe my knowledge of the municipal budget process as:

Answered: 250 Skipped: 4



ANSWER CHOICES	RESPONSES	
Excellent	7.20%	18
Good	26.40%	66
Fair	45.60%	114
I don't really understand it	15.20%	38
I am not interested	0.80%	2
I would like to know more	4.80%	12
<b>TOTAL</b>		<b>250</b>

#	I WOULD LIKE TO KNOW MORE	DATE
1	how it works	9/25/2023 1:32 PM
2	I have never followed the budget process before, but I am interested	9/23/2023 4:21 PM
3	I don't feel the township really seeks input from residents.	9/16/2023 8:45 PM
4	.	9/16/2023 6:52 PM
5	What are taxes are used for specifically. Why we pay significantly more than neighbouring townships	9/16/2023 9:13 AM
6	I have run multinational corporations and have a good grasp of budgeting	9/5/2023 8:01 PM
7	I would like to have a clearer understanding of how the money is being spent. Do we have a	9/5/2023 1:15 PM

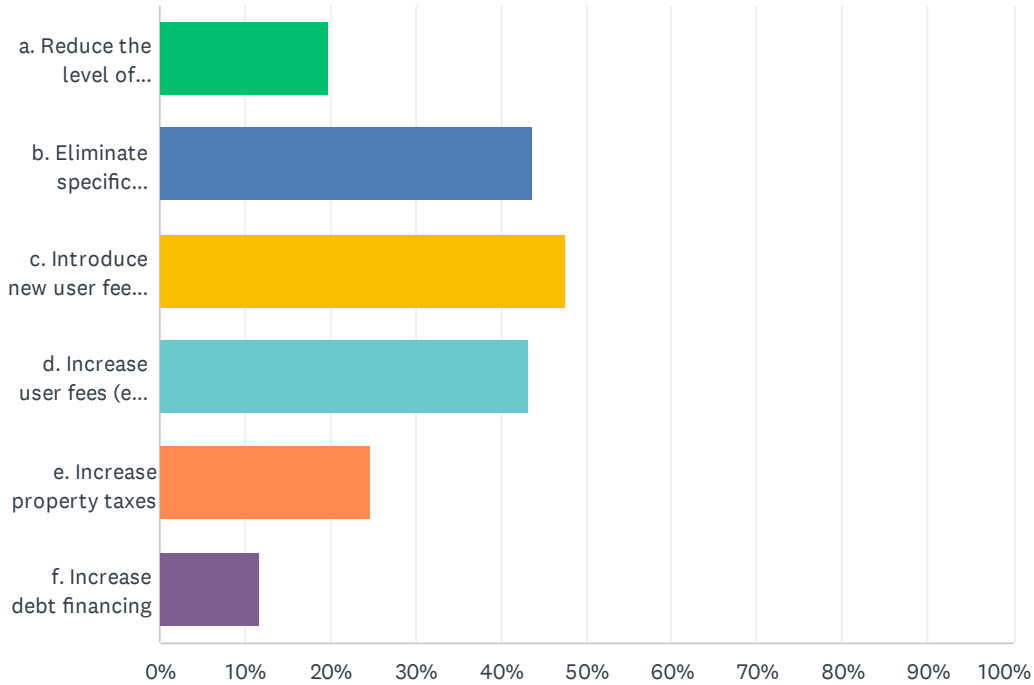


## 2024 Budget Survey

	reserve fund? Also what is happening in regards to municipal offices, and the Fire Hall nt	
8	Where is money going? What is the future and present infrastructure plans? Do we have a reserve?	9/5/2023 1:14 PM
9	Not familiar with the process	9/2/2023 1:20 PM
10	As it impacts on taxes, what are long term plans for the township spending, is money being accessed for all available projects, when are consultations being held....anything that may impact the township from a financial point of view	9/1/2023 12:10 PM
11	What the major milestones are and their deadlines.	9/1/2023 9:23 AM
12	this is a test	9/1/2023 8:57 AM

Q9 The Township is required by law to balance the budget. A number of strategies are available to accomplish this. Of the following, which would you prefer the Township use to balance its annual budget? (select all that apply)

Answered: 238 Skipped: 16



ANSWER CHOICES	RESPONSES	
a. Reduce the level of services	19.75%	47
b. Eliminate specific services and /or programs.	43.70%	104
c. Introduce new user fees for some Township services that currently have no fees	47.48%	113
d. Increase user fees (e.g. facility rentals, recreation programs, bag tags)	43.28%	103
e. Increase property taxes	24.79%	59
f. Increase debt financing	11.76%	28
Total Respondents: 238		

## Q10 In the previous question, if you selected answer a, b, c or d, please specify.

Answered: 76 Skipped: 178

#	RESPONSES	DATE
1	Parking fees	10/1/2023 3:44 AM
2	Maintaining levels of service without increasing property taxes is near impossible. Yes, staff may be able to find efficiencies to lessen the tax increase however tax increases should be similar to the cost of living increases.	9/30/2023 7:42 PM
3	B	9/29/2023 7:31 AM
4	Increase user fees	9/27/2023 8:45 PM
5	Do not build unnecessary buildings such as a hall /library	9/27/2023 3:00 PM
6	d	9/26/2023 1:55 PM
7	Depending on which services were cut back .	9/26/2023 10:47 AM
8	Pick up recycling less often, use less sand in winter	9/25/2023 3:44 PM
9	services are still needed	9/25/2023 1:40 PM
10	Users should pay for the services they use - user pay, user say	9/25/2023 12:39 PM
11	Evaluate current programs, especially longer running programs that may not have been reviewed recently to determine if there are ways to restructure them to improve efficiency in delivery and reduce costs.	9/24/2023 2:40 PM
12	Some recreation programs, reduce the number of town halls, sell off some of the properties owned by the township, complete asset condition assessments to establish what asset maintenance costs will be over the ensuing 5 years,	9/23/2023 7:52 PM
13	Please provide list	9/22/2023 2:37 PM
14	increase development charges, introduce a fee at boat launches	9/22/2023 1:01 PM
15	Eliminate garbage and recycle pick up. We managed years ago, and those who preferred, could pay a contractor to pick up (Chris Laming ubtegrove Burtch).	9/22/2023 12:29 PM
16	c, d, e	9/22/2023 10:47 AM
17	spend less on new equipment	9/21/2023 2:04 PM
18	can't go back to see question again	9/20/2023 4:48 PM
19	Municipal fees	9/19/2023 11:52 PM
20	hall rentals	9/19/2023 9:32 PM
21	Cut the staff	9/19/2023 4:42 PM
22	Don't provide services if they arent affordable	9/19/2023 1:20 PM
23	private roads should not get funding from taxpayers	9/19/2023 1:03 PM
24	Both	9/19/2023 12:29 PM
25	Taxes too high for people on pension	9/19/2023 12:20 PM
26	Get out of debt	9/19/2023 9:18 AM
27	I wouldn't want any of them if I had another option..	9/18/2023 11:05 PM

## 2024 Budget Survey

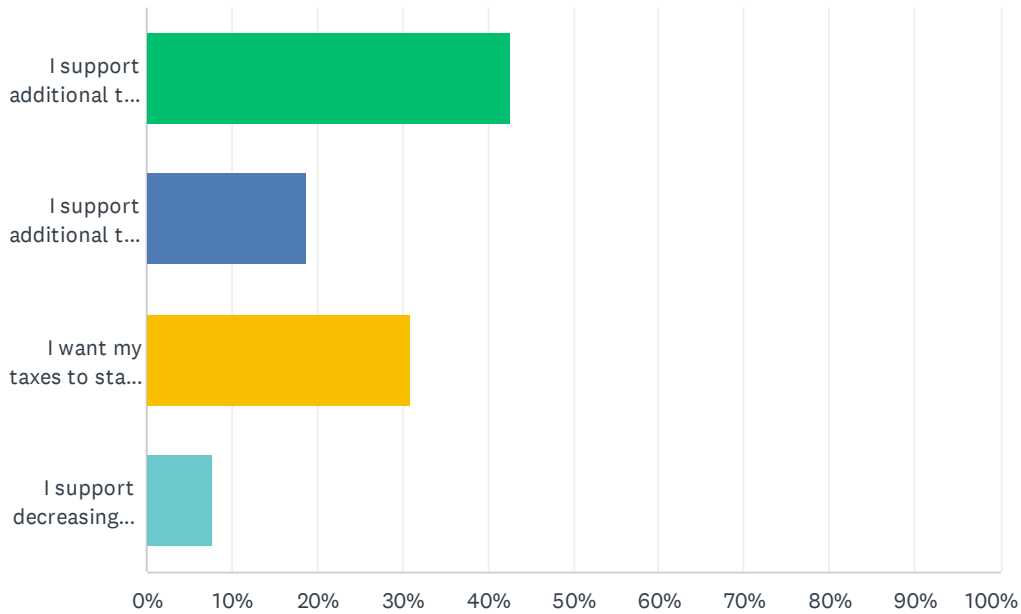
28	Stop spending money on rec facilities like our now "pump track". Now that we have it on the outskirts of Smiths Falls are we going to charge them user fees to use it?	9/18/2023 8:05 PM
29	can't see question now	9/18/2023 11:23 AM
30	Previous question is now on previous page and can no longer view a,b,c or d making response difficult	9/18/2023 12:01 AM
31	Services should not be cut, unless they aren't being used. I f frescare required to increase to cover costs, or some free services could have a small fee, that is preferable.	9/16/2023 6:22 PM
32	Amalgamate programs/services as much as possible and eliminate low-use services	9/16/2023 10:17 AM
33	Families can't afford to live here because of how high the property taxes are. The answer isn't hiking the taxes, it's reducing services until the budget is balanced. You can't dig your way out of a hole.	9/16/2023 9:21 AM
34	Community Hall Rental.	9/16/2023 9:15 AM
35	I don't feel that a substantial increase in property tax at this time is a good idea due to current economic challenges.	9/16/2023 8:02 AM
36	To much spent on non essential services	9/16/2023 7:55 AM
37	None	9/16/2023 4:58 AM
38	garbage pick up costs	9/14/2023 6:59 PM
39	create fees for commissioning documents such a vehicle transfers, increase marriage license fees, increase hall rentals	9/14/2023 1:09 PM
40	I would need more information on programs and costs to make recommendations. Leaner processes and management should also be considered	9/13/2023 11:44 AM
41	Rather than a drastic increase in tax or fees or mass cuts to services use all those options in a reasonable way as an approach to balance the budget.	9/12/2023 9:11 PM
42	can't remember	9/12/2023 7:20 PM
43	reduce the level of services	9/11/2023 4:32 PM
44	User fees are appropriate for occasional services not used primarily by residents, like boat launch access and recreational services / daycare / etc. Apply user fees where they can easily be afforded.	9/10/2023 12:13 PM
45	Would need to see the options	9/9/2023 1:09 PM
46	Increases taxes is not the answer.	9/9/2023 10:40 AM
47	Stop building pump tracks in the middle of nowhere and focus on priorities like the Portland Town Hall and Library hub.	9/8/2023 6:53 PM
48	No Portland Hall/library. Unnecessary!	9/8/2023 12:51 PM
49	Better fiscal management! Why do we need a library when most things are online?	9/8/2023 9:02 AM
50	Users pay for services	9/7/2023 7:11 PM
51	Boat Launch Fees - Portland, Garbage Tags, Dump Tip Fees	9/7/2023 1:40 PM
52	The township should consistently review its programs and services to ensure that they are relevant and effective. Those that are not, should be eliminated.	9/6/2023 7:29 PM
53	include subsidies so that noone is denied access	9/6/2023 2:34 PM
54	One of the major ex[enses for the township is garbage/waste pickup on seasonal roads. I would start requiring a; seasonal roads to have some where on there road (That is easy to access) that residents on that road can deposit their garbage prior to there scheduled pick up times. The township should look at buying and selling steel bins to cottage roads to standardise the bins, they should be able to buy in bulk and get a better price that "Joe Public". I would look at starting thin in 2024 and do it ward by ward.	9/5/2023 8:22 PM
55	Keep pace with inflation	9/4/2023 9:21 AM

## 2024 Budget Survey

56	Don't know about the available activities in TRL but it's always a drain on the municipal taxes. Users fees are a way to manage the level of payable taxes but it's frustrating to see the garbage around the less passig roads	9/4/2023 7:12 AM
57	We receive no services anyway.	9/3/2023 9:29 AM
58	The general tax payer should not pay for services required by individuals. Therefore individual user or service fees should be implemented in order to cover staff time and any expenses.	9/3/2023 8:05 AM
59	Too many libraries..eliminate one or two. Any activity ie. exercise group etc. charge some kind of fee per use.	9/2/2023 6:06 PM
60	I selected c because I would like to see paid parking for non residents in villages such as Portland. I'd also like to see a launch fee along with better monitoring of fees paid at the municipal dock.	9/2/2023 5:07 PM
61	Not sure, would like to see the options	9/2/2023 12:14 PM
62	N	9/1/2023 9:47 PM
63	A list of services provided by the township, that are not charged to the public, should be made and reviewed yearly. Introduce small fees if necessary. Do not increase debt ratio.	9/1/2023 6:29 PM
64	All options need to be reviewed, discussed	9/1/2023 12:19 PM
65	User fees	9/1/2023 11:59 AM
66	I would need to see a list of all the services and their associated costs and revenues and taxpayer usage. Cannot comment without the proper information. A uniformed response is useless.	9/1/2023 10:17 AM
67	playground in portland was a colossal waste. Delta maple syrup bldg is not affordable	9/1/2023 10:00 AM
68	Increase property taxes and fees each year to keep pace with inflation	9/1/2023 9:27 AM
69	Listen to staff recommendations. They are educated and experienced in their respective fields. Some coucillors not so much..	9/1/2023 8:38 AM
70	Increases property taxes and fees to reflect inflation each year. Ensure there is a program in place to subsidize or waive fees for youth recreation where need is demonstrated.	9/1/2023 8:34 AM
71	B	9/1/2023 6:10 AM
72	Hard surfacing road	9/1/2023 5:35 AM
73	All options considered	8/31/2023 9:59 PM
74	Not sure	8/31/2023 7:47 PM
75	Increase cost of bag tags ; reduce roads budget	8/31/2023 7:03 PM
76	Do we need as many libraries - assess who uses them against tax base (ex: lakefront or other). For hall use not related to township business or meetings, there should be fees. No more fees for gargabe it's already a sore point. Consider giving back or making concessions - like why the requirement for clear gargabe bags. No one else does this. Specifically address concerns of lake front property owners including perception of subsidizing village activities for which many owners get little to no benefit from.	8/31/2023 6:10 PM

**Q11 Property taxes pay for the delivery of municipal services. This includes maintaining and replacing the assets used to deliver those services. Please choose one of the following statements that you most agree with:**

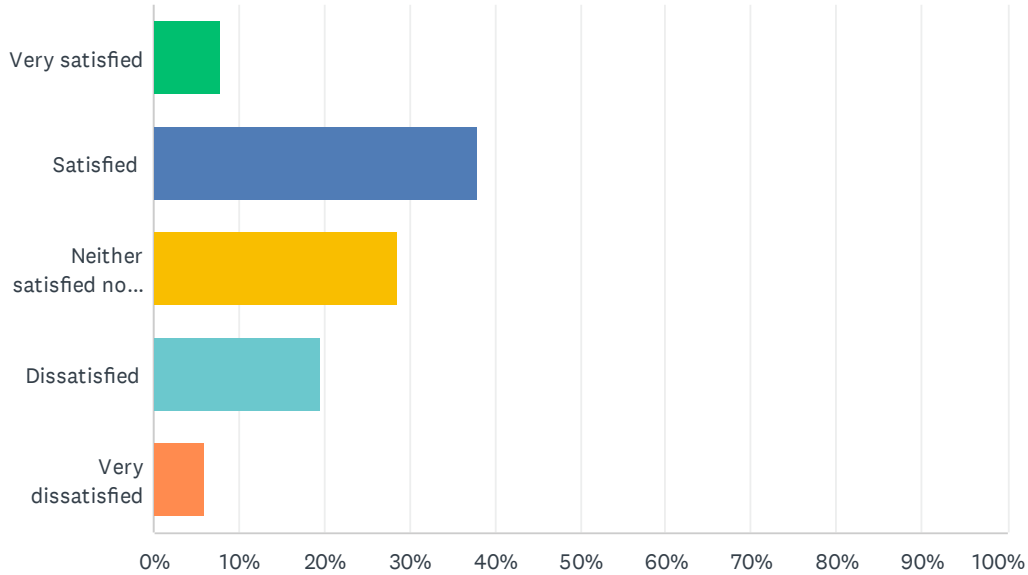
Answered: 197 Skipped: 57



ANSWER CHOICES	RESPONSES	
I support additional tax increases to fully fund our infrastructure deficit if it means we can take care of our existing assets and keep service levels the same.	42.64%	84
I support additional tax increases if it means enhanced services.	18.78%	37
I want my taxes to stay the same and I am prepared to accept a reduced service level when taxes cannot keep up with asset deterioration.	30.96%	61
I support decreasing taxes, even if it means reduced service levels and asset deterioration.	7.61%	15
<b>TOTAL</b>		<b>197</b>

## Q12 Please rate your overall level of satisfaction with the services that your tax dollars currently support:

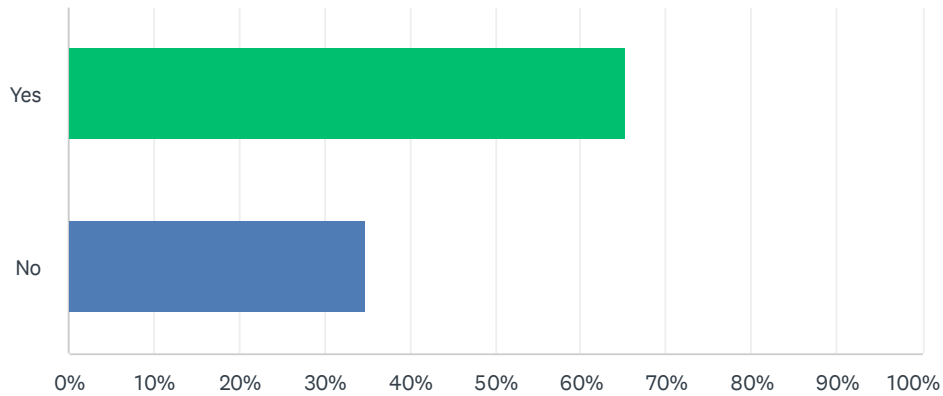
Answered: 203 Skipped: 51



ANSWER CHOICES	RESPONSES	
Very satisfied	7.88%	16
Satisfied	37.93%	77
Neither satisfied nor dissatisfied	28.57%	58
Dissatisfied	19.70%	40
Very dissatisfied	5.91%	12
<b>TOTAL</b>		<b>203</b>

Q13 The Township currently pays recreation levies to Smiths Falls, Athens and Westport to allow residents to use these facilities without any increase in charge over the residents that live in those municipalities. Are you aware of this?

Answered: 204 Skipped: 50

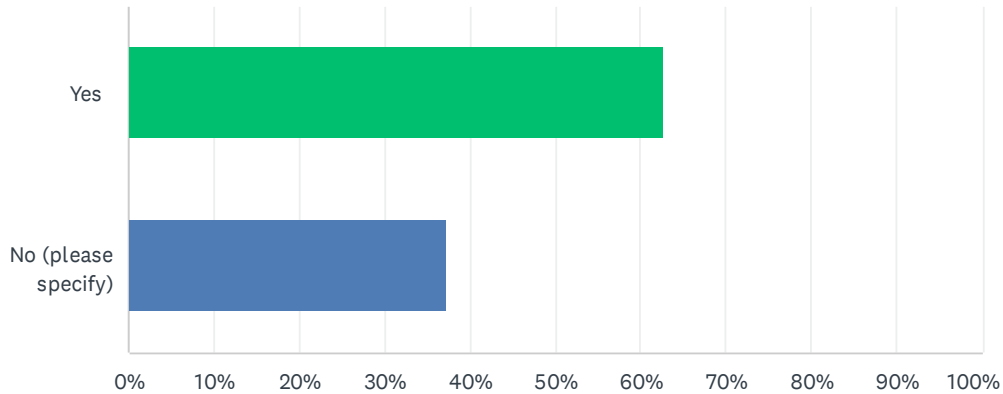


ANSWER CHOICES	RESPONSES
Yes	65.20% 133
No	34.80% 71
TOTAL	204



## Q14 Do you agree with this?

Answered: 204 Skipped: 50



ANSWER CHOICES	RESPONSES	
Yes	62.75%	128
No (please specify)	37.25%	76
<b>TOTAL</b>		<b>204</b>

#	NO (PLEASE SPECIFY)	DATE
1	Lower fees	9/29/2023 4:32 AM
2	Those who want to use them can pay user fees. Don't spread it out over all taxpayers	9/26/2023 10:48 AM
3	Shouldn't pay other townships money for using arenas	9/26/2023 8:49 AM
4	they should be charging	9/25/2023 1:40 PM
5	Users should fund the services they use, everyone should not be contributing	9/25/2023 12:40 PM
6	What specifically do residents have access to?	9/24/2023 4:57 PM
7	Must be justified by a high level of usage	9/24/2023 3:15 PM
8	Rideau Lakes Township residents who use the recreation facilities in other municipalities should pay a user fee on their own.	9/23/2023 7:52 PM
9	Why am I paying for something that is not in my community. User fees work, you don't use it you don't pay.	9/22/2023 3:18 PM
10	No we need to not have to pay for levies for items that most people don't use	9/22/2023 2:46 PM
11	Pay as use	9/22/2023 2:38 PM
12	sharing resources is a good thing but make it more apparent	9/22/2023 1:01 PM
13	Yes I do actually, but all depends on how much we spend	9/22/2023 12:29 PM
14	Community Halls and Municipally-owned halls should see an increase charge. These buildings are underperforming assets of an old age mindset. If not an increase to these buildings they need to be marketed in a different light to generate a revenue. A money generating facility or attraction would have greater impact on the community as a whole, more so than a library (in a digital world), or a gathering place for that only reaches small demographic. Providing recreation levies to smithfalls is not beneficial to the vast majority of the township of rideau	9/20/2023 11:52 PM

## 2024 Budget Survey

lakes residents. What active/ real recreational facility in 2023 is available to kids and residents in a centralized township location.. none.

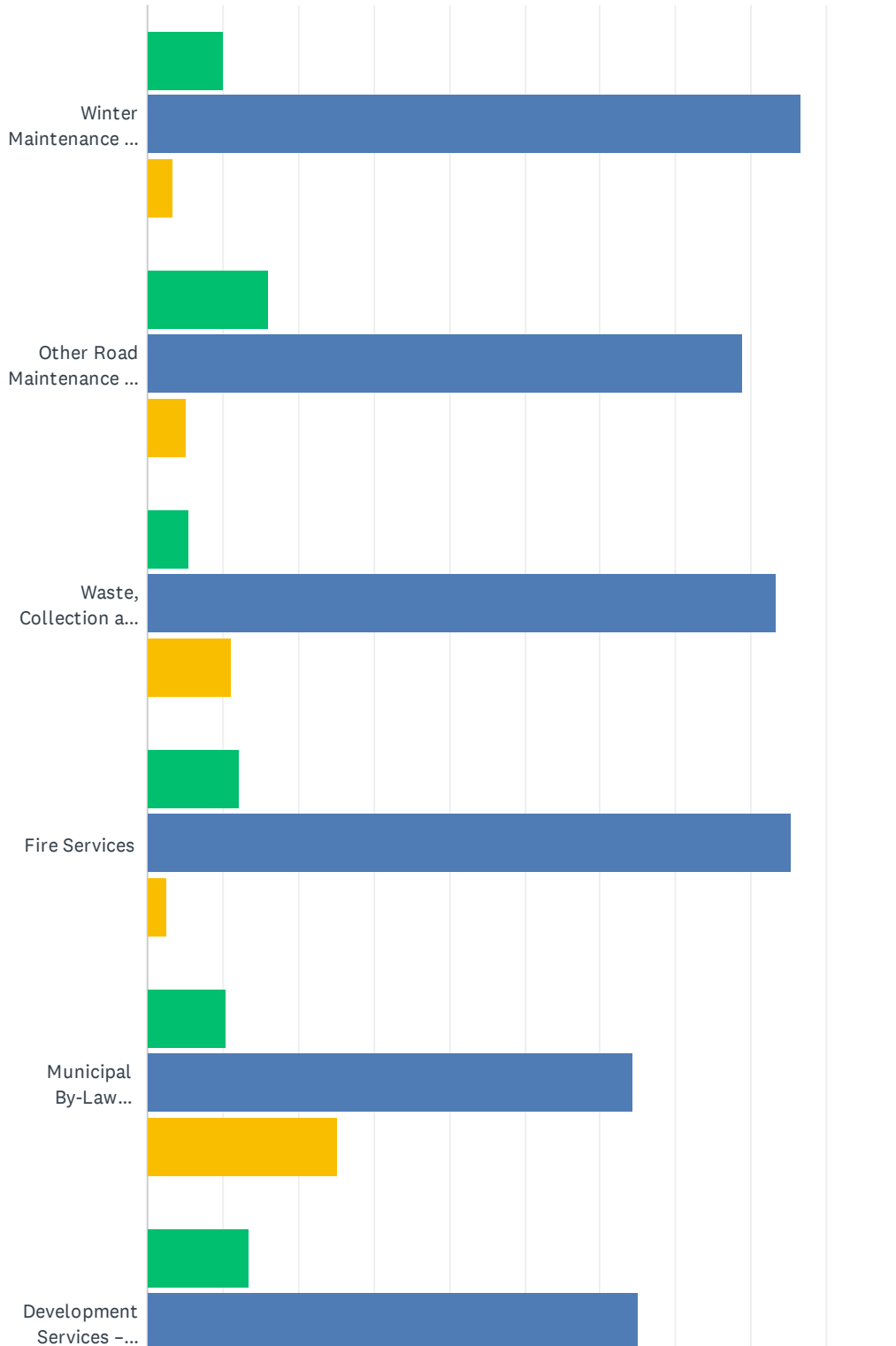
15	Need to make this more known, with specifics	9/20/2023 8:21 PM
16	None of my family or I use any of these facilities!	9/20/2023 7:36 PM
17	users should pay the registration fees for the activities they join	9/20/2023 4:48 PM
18	User fees should cover	9/19/2023 6:40 PM
19	Rideau lakes should have facilities.	9/19/2023 4:42 PM
20	The people using thr services in Smiths Falls should pay for the services on an individual basis in order for our township to save money	9/19/2023 4:23 PM
21	I don't use these services so why should I pay for them?	9/19/2023 1:20 PM
22	we do not use them	9/19/2023 1:03 PM
23	Not part of the core municipal services. Users should pay their own way, not all tax payers.	9/19/2023 1:01 PM
24	Not needed	9/19/2023 12:29 PM
25	What is the ratio of numbers	9/19/2023 12:20 PM
26	People should pay out of pocket	9/19/2023 9:20 AM
27	I have to pay extra to use the Perth pool, why not do this instead for other things.... I'd rather go to Perth then Smith's falls. The other two towns, sure, but we shouldn't pay for something not everyone uses, just do what Perth offers.	9/18/2023 11:05 PM
28	Not sure	9/18/2023 8:06 PM
29	Users should pay for these non-essential services.	9/18/2023 11:23 AM
30	This should be a user fee based charge	9/18/2023 8:18 AM
31	Cost/benefit? Show the math.	9/18/2023 12:02 AM
32	Users should pay. I am a part time resident here and pay two property taxes in Ontario. Why in the world am I paying for someone from this township to use écrétions so facilities elsewhere?	9/16/2023 2:16 PM
33	But maybe not as much to smiths falls	9/16/2023 12:31 PM
34	Don't use any services offered	9/16/2023 9:30 AM
35	The whole township shouldn't suffer to please the residents of those villages.	9/16/2023 9:21 AM
36	Do we know how many people use these facilities? Is it really worth the fee?	9/16/2023 9:18 AM
37	O ly a small number of residents use the recreational facilities	9/16/2023 9:16 AM
38	I don't use them	9/16/2023 9:01 AM
39	Only if Rideau Lakes receives reports that show that residents access these services enough to justify the levie	9/16/2023 8:26 AM
40	I feel it should be user based	9/16/2023 8:02 AM
41	I don't use them. I would like to know who benefits from this.	9/15/2023 3:43 PM
42	I think it would be wiser to build our own recreation facilites, especially to serve the southern portion of the township. Until that happens I probably support the levies in theory but would like a better sense of how many RL residents use those facilities.	9/15/2023 3:29 PM
43	Yes if amounts are prorated based on past usage	9/14/2023 6:41 PM
44	users from outside the Township should need to pay themselves.	9/14/2023 1:10 PM
45	User fees should be paid by users, not by all taxpayers.	9/13/2023 4:42 PM
46	Users should pay for services from these municipalities	9/13/2023 11:44 AM
47	Do not use these recreational services	9/12/2023 8:21 PM

## 2024 Budget Survey

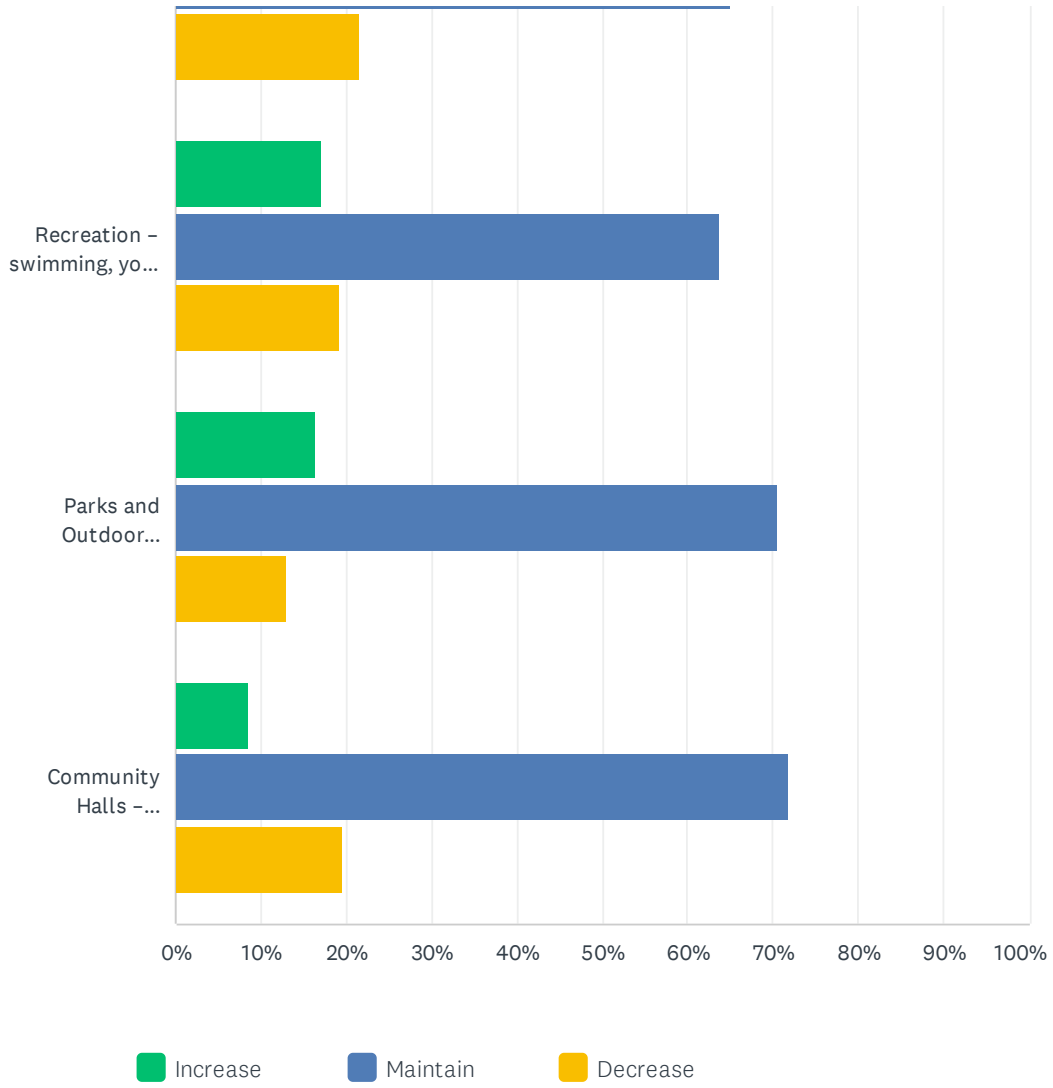
48	Unsure if we are getting value for the cost.	9/12/2023 4:37 PM
49	As a resident of Chaffey's Lock, I watch members of these municipalities (Athens, Smiths Falls, Westport) use our facilities and our private properties as if they were their own. We pay them a levy and we have beg them for a donation to support the Lockmasters House. Enough is enough, it's time we received something in return.	9/11/2023 4:32 PM
50	Do I agree with what? Question 36 looks incomplete.	9/10/2023 12:14 PM
51	Covid pushed many out of rec/sports - SF A, and W should be happy to have people using their facilities.	9/10/2023 11:48 AM
52	I agree with Westport. We use the arena. What's in Athens?	9/10/2023 5:46 AM
53	Tax dollars should not be subsidizing the recreational activities of a small percentage of residents in facilities outside of the Township. Spend the money on our own assets.	9/9/2023 12:53 AM
54	I dont use it!	9/8/2023 9:02 AM
55	We pay to much	9/7/2023 7:12 PM
56	Users should pay for these services not offered in/by Twp. of Rideau Lakes.	9/7/2023 1:43 PM
57	Absolutely... we use the services in those towns and should contribute through our township, those communities should not bare full cost when out of town users use them	9/6/2023 9:03 PM
58	Because I only knew of 1 of the 3. No idea what Westport and Athens have	9/5/2023 9:29 PM
59	Should be user pay	9/4/2023 9:21 AM
60	The user should pay for the service	9/4/2023 7:12 AM
61	I don't use any facilities	9/3/2023 10:36 AM
62	Do you know how many people are taking advantage of this, versus the levy cost. The person who uses it, should pay the cost.	9/2/2023 6:06 PM
63	Priority should be making Rideau Lakes business friendly first. Paying for leisure to other areas is a luxury	9/2/2023 7:30 AM
64	Would prefer user pay	9/1/2023 9:30 PM
65	Pay as you go	9/1/2023 7:24 PM
66	This needs clarification. What recreation services can TRL residents access in these areas? How much is the cost per resident? Is there a duplication of services? Etc etc... I can't answer if I agree with this statement, without being informed.	9/1/2023 6:30 PM
67	Westport only needs subsidies	9/1/2023 12:15 PM
68	Specify what?	9/1/2023 10:08 AM
69	Users should pay.	9/1/2023 9:34 AM
70	User fee based please	9/1/2023 6:10 AM
71	We pay Smiths Falls to much	9/1/2023 5:35 AM
72	I need to know more before I can make a decision.	8/31/2023 11:09 PM
73	Why use our taxes to assist communities that are not part of our township	8/31/2023 7:47 PM
74	Smith's Falls receives an unfairly large share of this funding; it should be comparable to Westport.	8/31/2023 7:03 PM
75	This is NOT a yes no question without transparency of the amount funded and the usage. What are the alternatives? I don't have children but it's not unreasonable, like with education, to pay an amount to allow for this. Maybe it's a hybrid of a Levie and fees to residents.	8/31/2023 6:11 PM
76	Unless it is for children or seniors, I would be interested in the value for money of these expenses	8/31/2023 5:40 PM

Q15 Thinking about the services provided, would you increase, maintain or decrease service levels currently provided by the Township in the following areas with the understanding that an increase in one service without a reduction in another may result in a modest tax increase.

Answered: 202 Skipped: 52



# 2024 Budget Survey



## 2024 Budget Survey

	INCREASE	MAINTAIN	DECREASE	TOTAL	WEIGHTED AVERAGE
Winter Maintenance – Road plowing	10.00% 20	86.50% 173	3.50% 7	200	1.94
Other Road Maintenance – Signs, Lighting, Brushing, Road maintenance	16.08% 32	78.89% 157	5.03% 10	199	1.89
Waste, Collection and Recycling	5.53% 11	83.42% 166	11.06% 22	199	2.06
Fire Services	12.12% 24	85.35% 169	2.53% 5	198	1.90
Municipal By-Law enforcement and animal control	10.55% 21	64.32% 128	25.13% 50	199	2.15
Development Services – Building, Permits, Planning	13.50% 27	65.00% 130	21.50% 43	200	2.08
Recreation – swimming, youth programming, fitness classes	17.09% 34	63.82% 127	19.10% 38	199	2.02
Parks and Outdoor amenities – playgrounds, courts, sports fields	16.50% 33	70.50% 141	13.00% 26	200	1.97
Community Halls – maintenance, rental	8.54% 17	71.86% 143	19.60% 39	199	2.11

## Q16 Is there a service or program that the Township doesn't currently provide that you would like to see added with the understanding that this would mean a moderate tax increase if all other services remained?

Answered: 89 Skipped: 165

#	RESPONSES	DATE
1	No	10/1/2023 3:45 AM
2	No	9/30/2023 7:42 PM
3	No	9/29/2023 4:32 AM
4	Decent housing for township offices.	9/28/2023 11:43 AM
5	No	9/27/2023 3:58 PM
6	No	9/26/2023 10:46 PM
7	No	9/26/2023 1:00 PM
8	Not at this time.	9/26/2023 12:20 PM
9	N/a	9/26/2023 8:49 AM
10	indigenous services	9/25/2023 1:40 PM
11	No	9/25/2023 12:40 PM
12	Swimming pool	9/24/2023 8:55 PM
13	N/a	9/24/2023 4:57 PM
14	Transportation options for people with limited access	9/23/2023 8:49 PM
15	.	9/23/2023 8:42 PM
16	Public transportation, water and sewer in villages, build public housing.	9/23/2023 7:44 PM
17	More support for seniors to stay in their homes is needed and while not perhaps a municipal, it is an issue that requires provincial and municipal coordination.	9/23/2023 5:32 PM
18	Twice a year, large items can be picked up at our home and taken to the dump for residents.	9/22/2023 2:46 PM
19	Composting to reduce waste. Most people don't do their own composting.	9/22/2023 10:48 AM
20	NO	9/21/2023 2:04 PM
21	The surrounding townships have far better services for the for the tax bracket than rideau lakes. There is no reason for a tax increase with the mismanage services provided in this area. Realignment of the current budget should be the focus, not to put addition tax stress on your residents that are already impacted by the economy. This township is rural, residents commute far distances for employment, housing, necessities, and services. Focus on accessibility, *Maintain the roads* , have a centralized township office, centralized accessible services (not at the edge of township lines). Update the infrastructure. Tax and regulate the second housing airb&b which puts stress on housing for our residents.	9/20/2023 11:52 PM
22	No	9/20/2023 8:21 PM
23	No	9/20/2023 7:36 PM
24	possibly a monthly newsletter to mail boxes....in advance of the events that are happening	9/19/2023 1:03 PM
25	No increases	9/19/2023 12:29 PM
26	No	9/19/2023 12:20 PM

## 2024 Budget Survey

27	No	9/19/2023 9:20 AM
28	Swimming facility	9/18/2023 11:05 PM
29	If it means a tax increase for a new program then no new program	9/18/2023 8:06 PM
30	More funding to the Old Town Hall in Delta, keeping in line with the funding the municipal halls elsewhere in Rideau Lakes. Also more financial support for our National Historic Site, The Old Stone Mill, in keeping with our neighbouring communities support of their museums, such as Wesport, Watson's Mills, Gananoque support of the Thousand Islands Museum.	9/18/2023 8:18 AM
31	Not at the moment but maintain what we have	9/18/2023 3:25 AM
32	Can't think of anything in particular	9/16/2023 10:20 AM
33	We can't afford to add anything else right now, the people of your township are becoming tax poor.	9/16/2023 9:21 AM
34	1. Property Standards 2. Street and sidewalk maintenance, ie Portland 3. Boat ramp repair (Portland) 4. The building of the municipal hub in Portland	9/16/2023 9:16 AM
35	Climate adaptation programs / services, whether directed toward municipal infrastructure or private property. Township offices - need a centrally located facility that will meet the needs for the future, with proper heating, cooling and ventilation, drinkable water, adequate spaces for working and meeting, appropriate IT set up and sustainable design. The priority ranking below has a category for "improved office facilities" but this is about "infrastructure deficit" as the current offices have reached the end of their useful life.	9/16/2023 8:26 AM
36	A committee to identify and monitor noxious weeds on public property. Perhaps a partnership with the Horticulture Society?	9/16/2023 8:09 AM
37	Off leash dog park. There are 5 parks withing 5km of my house, they are rarely used, an off leash dog park would be beneficial.	9/16/2023 7:52 AM
38	No - maintain status quo.	9/15/2023 7:45 PM
39	A hall in Portland that people in other wards also get to use.	9/15/2023 3:43 PM
40	1. A proper - self supporting - event space for weddings and such. Revenue from rentals to non RL could be used to cover the cost to maintain it for at or below cost uses for the RL and local community. 2. toxic waste depot that is accessible on a more regular basis than current.	9/15/2023 3:29 PM
41	N/a	9/15/2023 3:27 PM
42	Indoor swimming pool; More comprehensive recycling; Local hazardous waste collection days/points;	9/14/2023 6:41 PM
43	N/A	9/13/2023 8:38 PM
44	New town hall	9/13/2023 4:42 PM
45	No	9/12/2023 9:13 PM
46	no	9/12/2023 8:21 PM
47	Blue boxes	9/12/2023 7:20 PM
48	Support of township heritage groups/activities & facilities	9/12/2023 4:37 PM
49	No. It would likely just be taken away and we would have to fund it ourselves in the future, like the Chaffey's Community Hall. All you really do for us now is clear the snow, keep it up. Honestly, there was a pothole in front of my house for two years and all your crews did was fill it with gravel that was dug out of my neighbours driveway culvert; gravel that they had to place there to maintain adequate drainage because the township does not manage its stormwater infrastructure at all. We do just fine on our own...and would like to keep it that way.	9/11/2023 4:32 PM
50	Rideau Lakes is missing certain important recreation facilities. We currently pay a significantly higher rate for access to the swimming pools in Carleton Place and Perth. It would be nice if those location could be added to the list of facilities to which TRL residents have equal access.	9/10/2023 12:14 PM



## 2024 Budget Survey

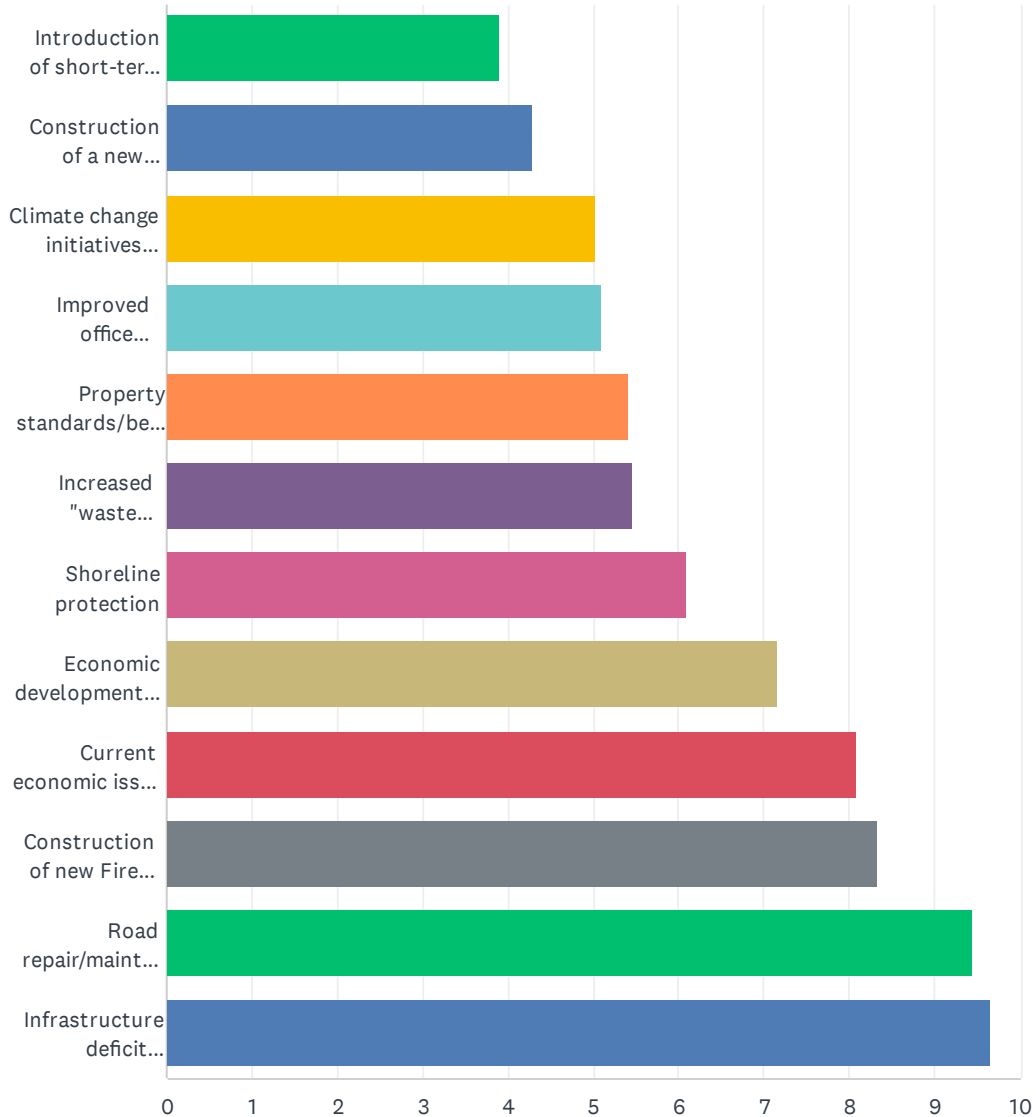
51	Not at this time	9/9/2023 1:12 PM
52	no	9/9/2023 10:40 AM
53	No	9/9/2023 12:53 AM
54	No	9/8/2023 6:54 PM
55	Stop hard surfacing roads	9/7/2023 7:12 PM
56	Recreational programs can be administered by private organization or members of the general public. The township's responsibility should only be to provide the facilities.	9/7/2023 1:43 PM
57	No	9/7/2023 9:41 AM
58	No	9/6/2023 9:25 PM
59	I understand multiple staff need new offices, as their current offices are not suitable. It is too simplistic to say that taxes need to increase for that to happen. What about reducing services that are not effective, eliminating programs that are no longer relevant, or taking advantage of the previously funded Hub option.	9/6/2023 7:30 PM
60	- centralized support for private road residents - proper training for councilors - their responsibilities and decorum and a reminder that we ALL live in the township - not just one ward	9/6/2023 2:36 PM
61	We should look into outsourcing our waste pickup. Could it be done more economically than having our own staff an equipment do it.	9/5/2023 8:26 PM
62	No	9/5/2023 4:52 PM
63	No	9/5/2023 1:36 PM
64	No	9/4/2023 9:21 AM
65	There are none or very few community services or programs where I live unless I want to drive 30-60 minutes to participate in any of those offered somewhere else. So it's not a priority at this time.	9/4/2023 7:12 AM
66	More effort to encourage businesses into the area. Less red tape with the building department	9/3/2023 4:51 PM
67	No	9/3/2023 10:36 AM
68	More communication to the general public. Unless you specifically search out what is happening you don't know what is going on at the Township. We are working parents and do not have time to review every agenda on the website.	9/3/2023 8:05 AM
69	Not that I can think of right now.	9/2/2023 5:08 PM
70	NO	9/2/2023 1:07 PM
71	a program to welcome new Canadians to move to Rideau lakes with supports, jobs etc This would be done with help from Provincial and Federal Govt	9/2/2023 8:56 AM
72	No	9/2/2023 7:07 AM
73	No	9/1/2023 9:47 PM
74	None	9/1/2023 7:24 PM
75	Providing bigger grants to area NPOs Campaign to reduce speeding, work with OPP, better signage, reduce speed limits through villages Focus on increasing family services ie. Programming, day care spaces, dayhome licensing, etc.	9/1/2023 6:30 PM
76	NO	9/1/2023 12:15 PM
77	Better rec programming	9/1/2023 10:22 AM
78	Survey did not select my chouses for question 15. 16. Nothing comes to mind.	9/1/2023 10:18 AM
79	Summer day camp for kids Swimming lessons for kids	9/1/2023 9:49 AM
80	EV chargers and RV dumping station	9/1/2023 9:27 AM

## 2024 Budget Survey

81	No	9/1/2023 9:12 AM
82	Rural transit	9/1/2023 8:38 AM
83	New centrally located administrative offices. The Portland hub was the ideal approach. If this is not to proceed a process to build or secure appropriate centrally located administration building should be the first infrastructure priority after the firewall and ahead of the hall/Library in Portland.	9/1/2023 8:34 AM
84	No	9/1/2023 6:10 AM
85	None	9/1/2023 5:44 AM
86	A person to help with permits	9/1/2023 5:35 AM
87	Blue boxes for recycle pick up rather than plastic bags.	8/31/2023 9:14 PM
88	The only services I avail myself of are garbage pickup (which I partly pay for via tags), local road grading, and overall township road maintenance.	8/31/2023 6:11 PM
89	Mosquito and tick control, Animal rescue	8/31/2023 5:40 PM

### Q17 What do you feel are some of the most important issues facing our community that should receive the greatest attention from Council in the 2024 budget and moving forward? Rank in order of priority.

Answered: 203 Skipped: 51

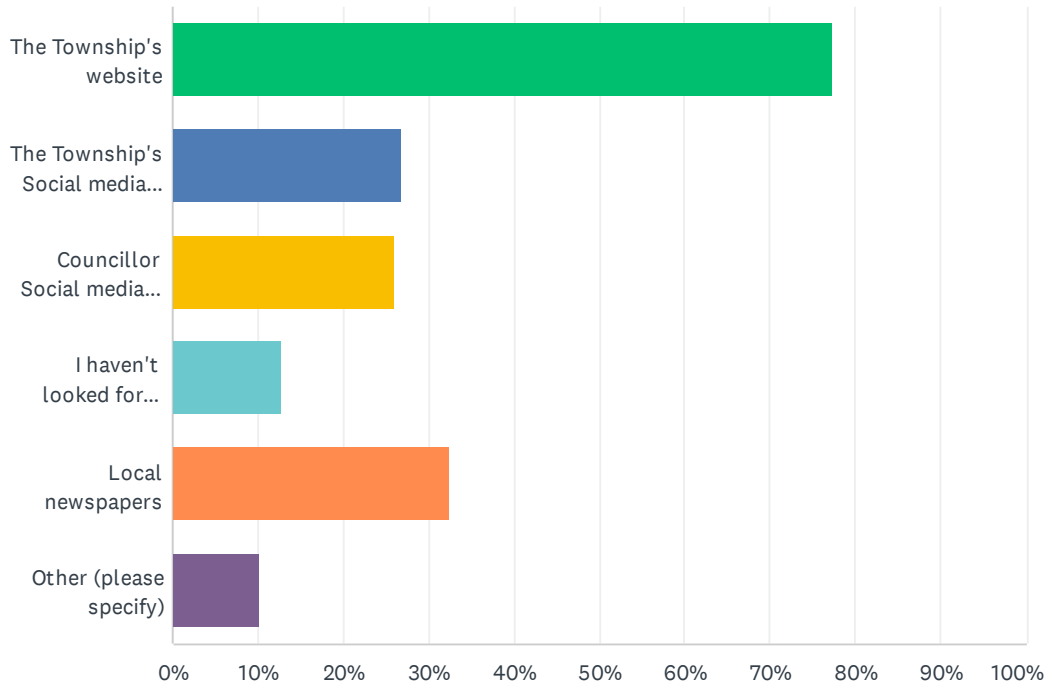


## 2024 Budget Survey

	1	2	3	4	5	6	7	8	9	10
Introduction of short-term rental regulations (Air BnB, cottage rentals etc.)	0.99% 2	1.97% 4	2.96% 6	0.00% 0	3.45% 7	2.96% 6	8.37% 17	15.27% 31	12.32% 25	15.7
Construction of a new Hall/Library in Portland	2.46% 5	8.87% 18	7.88% 16	3.45% 7	2.46% 5	2.96% 6	2.46% 5	2.46% 5	3.94% 8	11.8
Climate change initiatives (energy efficient buildings, tree planting, active transportation, preparing for extreme weather events etc.)	3.45% 7	2.96% 6	2.96% 6	4.93% 10	6.90% 14	6.90% 14	6.90% 14	12.81% 26	18.23% 37	13.7
Improved office facilities for staff	9.85% 20	11.82% 24	2.96% 6	4.93% 10	2.96% 6	4.93% 10	2.96% 6	4.43% 9	4.43% 9	4.4
Property standards/beautification	0.49% 1	2.96% 6	1.97% 4	13.30% 27	7.88% 16	7.88% 16	8.37% 17	14.29% 29	16.75% 34	9.3
Increased "waste diversion" approaches (i.e. compost)	0.00% 0	2.96% 6	2.96% 6	5.42% 11	5.42% 11	13.30% 27	20.20% 41	14.29% 29	14.78% 30	9.8
Shoreline protection	3.45% 7	2.96% 6	5.42% 11	6.40% 13	7.88% 16	14.29% 29	17.24% 35	14.78% 30	10.34% 21	10.3
Economic development (business retention/expansion/attraction, business supports and facilitation)	4.43% 9	2.96% 6	6.90% 14	11.33% 23	21.67% 44	18.72% 38	12.32% 25	7.88% 16	6.90% 14	3.4
Current economic issues and their impact on municipal costs	7.88% 16	9.85% 20	19.21% 39	13.30% 27	13.79% 28	8.37% 17	10.34% 21	6.40% 13	2.96% 6	3.9
Construction of new Fire Station (replaces Fire Station in Portland destroyed by fire)	25.62% 52	15.76% 32	10.34% 21	6.90% 14	5.91% 12	3.94% 8	2.96% 6	2.96% 6	6.40% 13	14.7
Road repair/maintenance	19.21% 39	17.24% 35	19.21% 39	15.76% 32	11.33% 23	6.90% 14	5.42% 11	1.97% 4	0.99% 2	1.9
Infrastructure deficit (ability to replace worn assets as needed)	22.17% 45	19.70% 40	17.24% 35	14.29% 29	10.34% 21	8.87% 18	2.46% 5	2.46% 5	1.97% 4	0.4

## Q18 Where do you go to receive information about the Township's budget? Check all that apply.

Answered: 204 Skipped: 50



ANSWER CHOICES	RESPONSES	
The Township's website	77.45%	158
The Township's Social media accounts	26.96%	55
Councillor Social media accounts	25.98%	53
I haven't looked for information about the Township budget before	12.75%	26
Local newspapers	32.35%	66
Other (please specify)	10.29%	21
Total Respondents: 204		

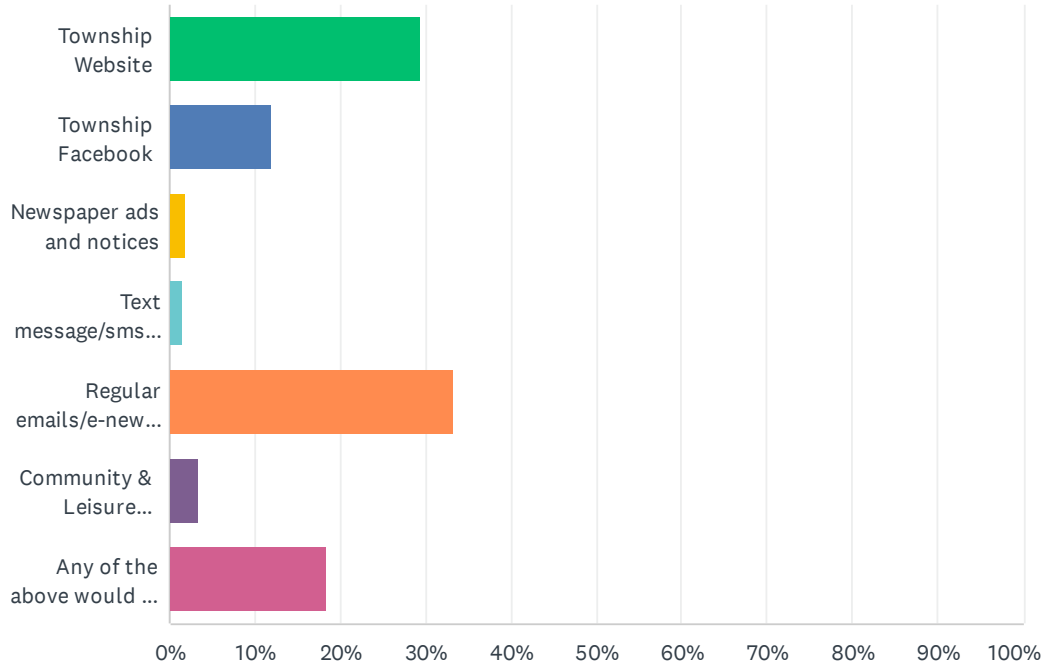
#	OTHER (PLEASE SPECIFY)	DATE
1	Councillors, staff, neighbours	9/25/2023 1:09 PM
2	Clear guidelines on appropriate social media comments by counsellor.	9/23/2023 8:49 PM
3	Direct requests to the Treasurer	9/23/2023 7:52 PM
4	local FB groups	9/22/2023 1:01 PM
5	Watchung my tax bill RISE!	9/21/2023 2:04 PM
6	township FB forum	9/19/2023 1:03 PM
7	Tax bill insert, Township e-newsletter	9/16/2023 8:26 AM

## 2024 Budget Survey

8	Township email updates	9/14/2023 8:42 AM
9	Direct contact with councillors	9/10/2023 12:14 PM
10	The budget used to be mailed You website is too difficult	9/7/2023 9:34 PM
11	Paula Banks	9/7/2023 7:12 PM
12	I do not like council business on Facebook of councillors infirmation should be directed to township website	9/6/2023 9:03 PM
13	I follow all the budject meeting either on line or in person	9/5/2023 8:26 PM
14	facebook	9/2/2023 8:56 AM
15	monthly newsletter and links	9/1/2023 10:34 PM
16	For question 18, there should be an oppportunity to add priorities if needed, or comment. For example, there is duplication in the rankings; the fire hall, Portland hall/library, and offices fall under infrastructure deficit (including other properties not listed, like the buildings in Delta). The task should be - and should be the first priority - to update the township's strategic plan and align budget, focus, and program needs accordingly.	9/1/2023 6:30 PM
17	hhhh	9/1/2023 8:59 AM
18	Paula Banks more councillors should participate	9/1/2023 5:35 AM
19	Councillor and community	8/31/2023 7:03 PM
20	Information from concerned citizens who have provided a pamphlet recently	8/31/2023 6:11 PM
21	Unfortunately via a specific Councillor's Facebook page. Councillor's shouldn't even have Social media accounts to spew their rantings and misinformation re the budget or anything else Twsp related.	8/31/2023 1:54 PM

### Q19 If the Township were to increase communication efforts in general, how would you prefer to receive that information?

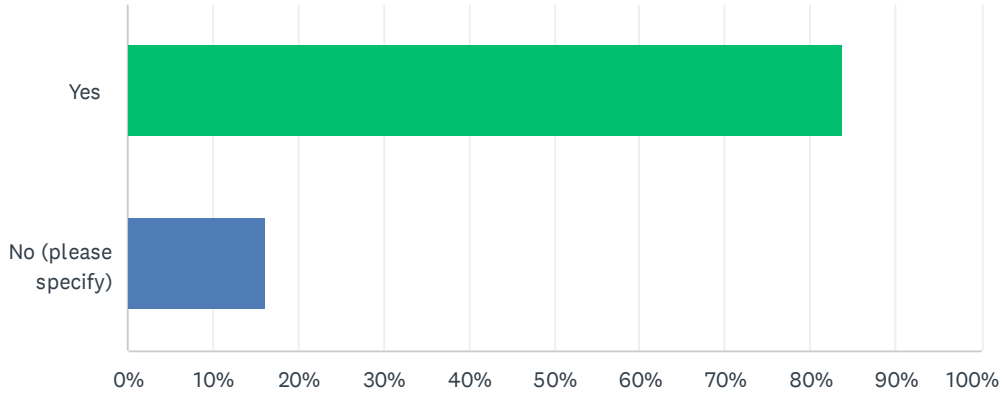
Answered: 201 Skipped: 53



ANSWER CHOICES	RESPONSES	
Township Website	29.35%	59
Township Facebook	11.94%	24
Newspaper ads and notices	1.99%	4
Text message/sms notifications	1.49%	3
Regular emails/e-newsletter	33.33%	67
Community & Leisure Services Guide	3.48%	7
Any of the above would be great	18.41%	37
<b>TOTAL</b>		<b>201</b>

## Q20 Do you feel comfortable contacting staff at the township, including CAO, Treasurer, Department Mangers?

Answered: 203 Skipped: 51



ANSWER CHOICES	RESPONSES	
Yes	83.74%	170
No (please specify)	16.26%	33
<b>TOTAL</b>		<b>203</b>

#	NO (PLEASE SPECIFY)	DATE
1	Have rarely had a need to contact anyone. Offices seem remote, far away.	9/28/2023 11:43 AM
2	I have contacted in the past & felt dismissed	9/26/2023 8:56 PM
3	Not a question of comfort but rather simple access and easy appointment management	9/23/2023 4:36 PM
4	Will not get relevant answer, only the company line.	9/22/2023 3:18 PM
5	Limited response in past...beautification	9/22/2023 2:38 PM
6	Had very poor response from prior CAO - condescending and combative	9/22/2023 1:01 PM
7	Do not have time or patience for the buck-passing	9/21/2023 2:04 PM
8	Comfortable, yes. Have the ability to navigate the township website, information and form repository. No. Good luck getting a response email, phone call or anything actioned by staff.	9/20/2023 11:52 PM
9	No because most, (not all) public servants think they are over worked and under paid! And we know it's the opposite .	9/20/2023 7:36 PM
10	Unapproachable	9/19/2023 11:52 PM
11	Have you ever tried to contact? Never answer or call back.	9/19/2023 4:42 PM
12	Not being heard	9/19/2023 2:27 PM
13	Do not find staff approachable	9/19/2023 1:08 PM
14	sometimes there is no call back	9/19/2023 1:03 PM
15	No reason	9/19/2023 1:01 PM
16	They don't know the answers	9/19/2023 12:29 PM



## 2024 Budget Survey

17	They don't listen, contact your councillor	9/19/2023 9:20 AM
18	Often no response when contacted	9/16/2023 10:20 AM
19	Don't like bothering people	9/16/2023 9:18 AM
20	Negative interactions	9/16/2023 7:52 AM
21	They do not speak English	9/16/2023 4:59 AM
22	I feel comfortable, inter-personally, but feel it should be our representative's responsibility to ask questions on our behalf of senior management, and in a public forum. With the exception of the clerk. Its not really fair to staff to have to answer questions from the public.	9/15/2023 3:29 PM
23	What is a "Mangers"?	9/14/2023 6:41 PM
24	Not recently as the staff appear to be constrained in their communication, transparency is an issue	9/13/2023 11:44 AM
25	Don't have any comment to add	9/12/2023 8:21 PM
26	Too much turnover	9/9/2023 12:53 AM
27	We should be able to ask questions on facebook	9/7/2023 7:12 PM
28	We know nothing gets done	9/5/2023 9:29 PM
29	It's confusing. And the answer provided is not really helpful. So it appears as a waste of time and effort. It's not easy to get information in this municipality.	9/4/2023 7:12 AM
30	Rather go thru my elected officials	9/1/2023 7:12 PM
31	My answer is yes but, it's not clear why the public would contact them directly.	9/1/2023 6:30 PM
32	Staff do not want people to ask questions	9/1/2023 5:35 AM
33	Have tried in the past and not received a response	8/31/2023 11:09 PM

**Q21 The Municipal Property Assessment Corporation (MPAC) has not reassessed property values since 2016, meaning the 2024 assessed value of your property is the same as the assessed value in 2016. At some point we expect MPAC to resume reassessing property values bringing all properties to the current market value. Are you concerned about the impact this may or may not have on your property taxes? (please provide comments)**

Answered: 175 Skipped: 79

#	RESPONSES	DATE
1	Yes.	10/1/2023 3:45 AM
2	Yes, however I hope the township would lower the tax rate to match the increase assessments. (I.e so the township and County don't receive more tax revenue to increase or introduce new services.)	9/30/2023 7:42 PM
3	Yes due to over market value by inflated covid period property sales	9/29/2023 8:38 PM
4	Yes	9/29/2023 7:31 AM
5	Yes	9/29/2023 4:32 AM
6	I would anticipate an increase in taxes with a new assessment and would not be concerned if the increase was manageable within my personal budget.	9/28/2023 11:43 AM
7	I am very concerned, taxes have continued to go up, we don't live on a waterfront property and know people who do but pay less taxes than us. Our level of services has not changed, in fact they have declined, our road is in terrible shape with pavement continuing to deteriorate, overgrowth along the roadside make it dangerous to see oncoming traffic when turning off a side road on to a main road.	9/27/2023 8:45 PM
8	Concerened with an increase	9/27/2023 8:24 PM
9	No assessment is revenue neutral do unless things were out of whack .. won't make a big difference	9/27/2023 3:58 PM
10	This will cause a jump in property taxes but it has been years since any assessment so it is time.	9/27/2023 11:07 AM
11	Yes	9/26/2023 10:46 PM
12	No	9/26/2023 1:00 PM
13	My husband and I generally see this as a money grab and not entirely necessary. An individual can have their own assessment completed if needed.	9/26/2023 12:20 PM
14	Yes. Due to covid, our area has seen a surge in property values, which hurts us all from an MPAC assessment	9/26/2023 10:48 AM
15	Absolutely. Last time I was assessed my taxes quadrupled	9/26/2023 8:49 AM
16	I think we need to be current.	9/25/2023 3:47 PM
17	I am not. I do not think it will change much	9/25/2023 1:40 PM
18	No, because the property tax rate will be decreased that year to maintain the same tax revenues ;)	9/25/2023 1:09 PM
19	No. Our taxes are ludicrously low	9/24/2023 10:45 PM

## 2024 Budget Survey

20	No	9/24/2023 8:55 PM
21	Of course I am. I live on waterfront property and property values have only increased since we built in 2014.	9/24/2023 4:57 PM
22	Yes – concerned about a significant increase in property taxes	9/24/2023 3:15 PM
23	Yes, absolutely	9/24/2023 2:49 PM
24	Yes, I am concerned but also planning for it.	9/24/2023 2:41 PM
25	Seems overdue.	9/23/2023 8:49 PM
26	Yes. The inconsistencies of other MCAP assessments in other regions in Ontario suggests that neighbours could be paying significantly higher taxes than fellow residents with properties of equal value.	9/23/2023 8:42 PM
27	Yes, I am concerned that the township will see the increased property values particularly waterfront property values as an opportunity to increase tax revenues by not adjusting the mill rate appropriately.	9/23/2023 7:52 PM
28	A dramatic increase in property taxes due to increased property values will contribute to the inflationary pressure being felt by all residents of Rideau Lakes. I believe a balanced approach will need to be taken that will allow the Township to benefit from these increased values while not causing undue hardship on people who may not be able to afford a significant increase. A progressive rate adjustment that places a higher burden on affluent property owners as opposed to a flat rate would be a more equitable option.	9/23/2023 7:44 PM
29	Should be phased in not in just one year	9/23/2023 7:37 PM
30	Of course. On a fixed income a dramatic tax increase will be difficult to manage. However, I expect to be taxed for services of the Township. I appreciate the services I receive and do not wish to see them reduced.	9/23/2023 5:32 PM
31	Of course house prices are much higher than in 2016, but is today (Sept 2023) the right time to reassess when the housing crisis may be pushing values up beyond what they will be in two to three years time. However, valuations should be raised every five to ten years.	9/23/2023 4:36 PM
32	Absolutely. Property values are currently over inflated due to the pandemic and have not settled. People will lose their homes if assessed at these false market values.	9/22/2023 3:56 PM
33	Did you ask them to reassess to increase out taxes?	9/22/2023 3:18 PM
34	Somewhat concerned. As a cottager that does not even have garbage pickup, I hope our lane will never change due to the need for township vehicles to navigate. Our family cottages are modest, old structures unlike the Upper Rideau monstrosities. I hope our assessment remains low.	9/22/2023 3:06 PM
35	Yes with current market value of homes, the taxes will rise and for some it would mean they can't afford staying.	9/22/2023 2:46 PM
36	Yes...this gap in years is not acceptable. Phase in increase.	9/22/2023 2:38 PM
37	yes. my taxes are crazy high for the level of service i receive as a water access property. in general waterfront properties subsidize the services others receive	9/22/2023 1:01 PM
38	Yes. Our taxes already increase every year as it is.	9/22/2023 12:29 PM
39	Yes, of course ! Current market values are obviously way overinflated and even moreso for waterfront properties.	9/22/2023 11:27 AM
40	I am not concerned for myself, but I am concerned for low-income seniors who should not have to leave their long-term residence due to property tax increases. I hope there will be some sort of help available for them.	9/22/2023 10:48 AM
41	Yes. I do NOT want my taxes to increase. We pay enough as it is and feel like the twp is not honest with residents.	9/22/2023 9:46 AM
42	It will depend what the council sets the mill rate at and if they make sound spending decisions of tax dollars	9/21/2023 2:04 PM
43	No	9/21/2023 1:25 PM

## 2024 Budget Survey

44	Yes, based on a bias towards waterfront properties	9/21/2023 1:00 PM
45	Mpac assessed my property is year.	9/20/2023 11:52 PM
46	I believe the "value" would be false if currently reevaluated	9/20/2023 8:21 PM
47	Absolutely. Because my property taxes were \$3800 in 2016 and they are now at around \$6200 in 2023.	9/20/2023 7:36 PM
48	Very concerned as I am on fixed income.	9/20/2023 4:48 PM
49	No	9/19/2023 11:52 PM
50	Yes ..... over taxed	9/19/2023 4:42 PM
51	Yes. I think my property taxes are already too high, an increase would be devistating.	9/19/2023 4:23 PM
52	Yes	9/19/2023 2:27 PM
53	People won't be able to afford to pay their taxes	9/19/2023 1:20 PM
54	Of course	9/19/2023 1:08 PM
55	naturally, everyone is concerned. no-one wants to lose their home because taxes are not affordable. Taxes should not be based on other "high" tax areas as one Running for Councillor" said.	9/19/2023 1:03 PM
56	Yes	9/19/2023 12:29 PM
57	Yes struggle with paying taxes heat hydro gas	9/19/2023 12:20 PM
58	Depends on whether total tax bill changes.	9/19/2023 12:12 PM
59	Inflated taxes	9/19/2023 9:20 AM
60	not concerned	9/19/2023 7:53 AM
61	No if ts adjusts to revenue neutral then builds budget	9/19/2023 7:08 AM
62	Yes, I'm a single mother with a single income, I appreciate the town but every little bit to me is a big deal. If there is an increase please consider a break on these situations. The whole reason I moved this way is because it's what I could afford, but instill have to drive an hour to work.	9/18/2023 11:05 PM
63	I'm worried that MPAC may assess property values on the value of homes sold during COVID which were not indicative of real value.	9/18/2023 8:06 PM
64	Yes very concerned Is there anything we can do?	9/18/2023 12:38 PM
65	I am concerned that TRL may see this as a tax windfall, however the tax rate applied should be reduced.	9/18/2023 11:23 AM
66	Yes of course especially as a result of the huge increase of property values post-pandemic.	9/18/2023 8:18 AM
67	Definitely because property values have been stretched way out of proportion. In Rideau lakes it is very difficult to get anything done when it comes to making improvements to your property. Property values don't increase if maintenance is impossible	9/18/2023 3:25 AM
68	Yes I'm concerned, but the township tax rate should be adjusted so that total tax revenues are not inflated.	9/18/2023 12:02 AM
69	No	9/16/2023 9:05 PM
70	Yes. We bought during COVID so house prices were ridiculous. The MPAC value of our house is probably about half what we paid for it, not sure how we could afford a big jump in our taxes.	9/16/2023 6:22 PM
71	Yes. We are surrounded by very expensive homes but our 1894 school house is very modest.	9/16/2023 12:31 PM
72	Very concerned that a large jump is coming after the real-estate inflated prices bubble of the low interest & covid years	9/16/2023 12:01 PM
73	Yes. higher property values may be determined by MPAC but may not be affordable to owner and there is already housing shortages without adding increased cost for people looking to	9/16/2023 10:20 AM

## 2024 Budget Survey

	purchase in this area	
74	Yes I feel properties are over valued	9/16/2023 9:30 AM
75	Absolutely I am. We already pay over \$4,000 a year just for property taxes alone. I homeschool our children, and yet still pay an education levy that we'll never use. We don't need MPAC coming in and hiking our taxes even more.	9/16/2023 9:21 AM
76	yes, people should not be punished with higher taxes because they fixed up their own property.	9/16/2023 9:18 AM
77	It is a concern due to the fact that: 1. We live on an "R" road with no curbside garbage pickup, no road maintenance, no snowploughing, no street lighting 2. We have no local doctor and a village that has deteriorated since 2016.	9/16/2023 9:16 AM
78	yes as we are on fixed income	9/16/2023 9:01 AM
79	I have no concerns for my own property, but I know that many neighbours struggle with the cost of living and any increase could be a challenge.	9/16/2023 8:26 AM
80	No, I am prepared for this reality.	9/16/2023 8:09 AM
81	Unsure...don't know what the impact might be so can't answer definitively	9/16/2023 8:02 AM
82	If value goes up mil rate should go down	9/16/2023 7:56 AM
83	Taxes are ridiculous. And I still need to pay for bag tags	9/16/2023 7:52 AM
84	Yes	9/15/2023 7:45 PM
85	Yes. I am especially concerned about the impact on seasonal waterfront property owners, who don't get services.	9/15/2023 3:43 PM
86	Yes. I am however more concerned about its impact on modest waterfront cottages, if their best and highest use of their propertie is deemed the not so modest year-round residences nearby. I am concerned about the impact of that on people's ability to continue to hold those kinds of cottages, and the impact of that on the cultural heritage here.	9/15/2023 3:29 PM
87	Yes, values have potentially increased drastically from 2016, we personally can cover our taxes but a high increase will tighten an already tight family budget	9/15/2023 3:27 PM
88	No	9/14/2023 7:46 PM
89	I assume if township assessed values incese the mill rate wivalues.ll be adjusted downward to keep the budget remians the same. There should be no windfall to township because of increase in assessed values.	9/14/2023 6:53 PM
90	We know it is inevitable.	9/14/2023 6:41 PM
91	Yes, but I would hope the tax rate would be adjusted accordingly.	9/14/2023 1:10 PM
92	I don't own this property.	9/14/2023 8:42 AM
93	No concern	9/13/2023 8:38 PM
94	No. It is the mill rate that determines the tax amount required for the municipality to provide our services.	9/13/2023 7:32 PM
95	Yes. Any increase in property value must be offset by reduced equalization rates to maintain an overall tax assessment close to existing levels.	9/13/2023 4:42 PM
96	MPAC over values many waterfront properties and appeals are not effective unless you are prepared to go to court	9/13/2023 11:44 AM
97	Yes, the postponement of the assessment means the increase will be harder for most house holds to absorb.	9/12/2023 9:13 PM
98	Yes. Will we be able to afford these taxes and stay in our waterfront home or will we need to sell and leave the community. If I am able to stay, will more short term rentals appear as my neighbours so that those property owners can keep their property....probably would mean in the end I would sell as unhappy with that type of neighbour.	9/12/2023 8:21 PM
99	could increase taxes quite a bit	9/12/2023 7:20 PM

## 2024 Budget Survey

100	Not particularly since taxes are (or should be) based on township & county budgets with an adjustment in mil rate based on the new MPAC assessments and should be fair if all properties are subject to an MPAC re-evaluation. The number I look at are the overall budget numbers and how responsibly that is being spent.	9/12/2023 4:37 PM
101	Absolutely. As generational residents (stewards living up to family commitments) we are not subject to the benefits of Capital Gains (the ability to sell) however we are charged capital gains tax as the estate changes hands. And we wonder why all land winds up in the hands of developers. Additionally, continuing the increase property taxes based on property values, the primary driver of the current hyperinflation would be disproportionate to the municipality's increase in operating costs. It is humorous to me that MPAC has taken its time reassessing while property values drop but are always quick as values go up.	9/11/2023 4:32 PM
102	Yes, impact on both property taxes and insurance. Tax increases should be based on cost of services, as TRL has some control over that. Basing tax rates on an external number that we do not control and is only relevant for sale of properties is unfair to residents.	9/10/2023 12:14 PM
103	Yes I'm concerned	9/10/2023 11:48 AM
104	Yes!!!	9/10/2023 5:46 AM
105	Yes	9/9/2023 1:12 PM
106	Very as my taxes have already doubled in nine years.	9/9/2023 10:40 AM
107	No	9/9/2023 12:53 AM
108	Yes this is unacceptable	9/8/2023 6:54 PM
109	Yes, this along with the current mill rate will make the taxes unaffordable for most in the area. Especially if the Mill rate is also increased	9/8/2023 9:02 AM
110	yes	9/7/2023 9:34 PM
111	Yes	9/7/2023 7:12 PM
112	Of course, however the township MIL rate will have to be adjusted downward so as not to increase taxes above current revenues required to support expenses plus a reasonable % to cover inflation during the next tax year. Increased MPAC values do not entitle the township to a tax windfall. Tax increase should be no more than absolutely necessary. If more revenue is required, tax the campgrounds.	9/7/2023 1:43 PM
113	Yes	9/7/2023 9:41 AM
114	Yes	9/7/2023 9:34 AM
115	I don't own property anymore	9/6/2023 9:25 PM
116	Sure.	9/6/2023 7:30 PM
117	No	9/6/2023 4:10 PM
118	Yes this will definitely increase. Hope it will be phased in.	9/6/2023 2:36 PM
119	Very concerned	9/5/2023 9:29 PM
120	Mpac, is a red herring, it all boils down to the the amount of money the township needs to function properly, thus the mil rate. The only thing you can determine with mpac is your properties assesment Vs neighbouring properties.	9/5/2023 8:26 PM
121	Yes. I dont feel that Mpac can raise the property values to current market value because of the unusual housing market and the extreme rise in property values, (especially waterfront) over the last 3 years. This would mean a tax hike far exceeding what many property owners would be able or willing to pay. The tax rate would have to be changed to help offset these increases	9/5/2023 1:56 PM
122	Sure I am concerned, but what can I do?	9/5/2023 1:38 PM
123	Yes I am very concerned. Have you done any sort of Mpac projections with various numbers to see how it will effect our mill rate?	9/5/2023 1:36 PM
124	No	9/4/2023 7:39 PM

## 2024 Budget Survey

125	Yes, given the current over-inflated real estate market	9/4/2023 9:21 AM
126	I understand that we have to pay our fair share of taxation to live in our society. But it doesn't mean that it's an open bank to fulfill the wish list of few.	9/4/2023 7:12 AM
127	Very concerned	9/3/2023 4:51 PM
128	yes	9/3/2023 1:24 PM
129	100% yes. This will be a significant increase and must be phased in	9/3/2023 12:06 PM
130	Yes. As soon won't be able to afford any increases	9/3/2023 10:36 AM
131	Yes and no. This is a prime revenue source for municipalities. The increase should be put into reserves for infrastructure replacement.	9/3/2023 8:05 AM
132	The increase in home values since 2016 should not correlate with the tax rate increase. The market fluctuates, and was driven by different factors other than inflation.	9/2/2023 6:06 PM
133	Yes, since everything is getting more expensive these days.	9/2/2023 5:08 PM
134	Very concerned as we know the taxes will go up due to the high prices the new people paid when they moved into this area.	9/2/2023 4:54 PM
135	Not at this time	9/2/2023 12:14 PM
136	In theory, everyone's assessment should go up approximately the same percentage, so the impact on actual taxes should not be that great. However, I'll reserve judgement until I see it happen that way.	9/2/2023 10:14 AM
137	Somewhat concerned. However 8 years is a considerable period for no reassessment.	9/2/2023 9:48 AM
138	yes I am concerned but not for personal reasons. Without updated information the Township will find it increasingly difficult to develop short, medium and long term financial plans	9/2/2023 8:56 AM
139	they need to update values with some regularity	9/2/2023 8:11 AM
140	Of course. Rideau Lakes should be preparing residents now and explain its not the township who does this.	9/2/2023 7:30 AM
141	Yes because I'm sure it will be a huge increase	9/2/2023 7:07 AM
142	This will increase property taxes as there will be a big jump for everyone since 2016. This large jump could be accompanied by a rate adjustment so the overall income to the township from property tax is not increased from the previous year by more than the average rate of inflation.	9/1/2023 10:34 PM
143	No	9/1/2023 9:47 PM
144	Yes.	9/1/2023 9:30 PM
145	It will have impact. Question becomes how does the Township deal with the mil rate	9/1/2023 7:24 PM
146	No, but if the gap between 2016 and 2024+ estimations is wide, then taxation on properties should be phased in so people can adjust their budgets accordingly	9/1/2023 6:30 PM
147	Yes, as I am on pension which dose not keep up to increases in inflation costs.	9/1/2023 2:33 PM
148	Yes	9/1/2023 12:32 PM
149	Yes	9/1/2023 12:19 PM
150	Yes I am on a fixed budget and feel I cannot afford any increases. Gas groceries insurance and every level of government keeps increases taxes	9/1/2023 12:15 PM
151	Not concerned. It's about time.	9/1/2023 11:59 AM
152	yes	9/1/2023 11:50 AM
153	Assume they will go up. Proper thing, if your property value increases so should your property taxes.	9/1/2023 10:18 AM
154	Yes. The lag between assessments could result in a major increase to property values with a corresponding increase in taxes. Council should look at decreasing the tax rate if the average	9/1/2023 10:08 AM

## 2024 Budget Survey

	property value increases significantly.	
155	no. inevitable that taxes will increase	9/1/2023 10:01 AM
156	Of course I am concerned. With all costs rising a lot of our residence can not really afford any increases to their expenses.	9/1/2023 9:49 AM
157	Yes. If you raise the property values then lower tax rate to compensate.	9/1/2023 9:34 AM
158	No	9/1/2023 9:27 AM
159	No, the properties are under valued. If increasing the values would result in more tax dollars for the township, I'm all for that.	9/1/2023 9:12 AM
160	Not if the mill rate is adjusted	9/1/2023 8:38 AM
161	I am concerned but believe it essential in order to ensure fairness and provide the township with the financial resources it needs.	9/1/2023 8:34 AM
162	No	9/1/2023 6:10 AM
163	Yes there are going to be a lot of losers	9/1/2023 5:44 AM
164	Yes	9/1/2023 5:35 AM
165	Yes because the recent spike in property values means a corresponding spike in MVA. Will the township offset that spike in MVA with a lower mill rate? It's complex but for fixed income residents, this kind of spike in property taxes can drive us out of our homes	8/31/2023 11:09 PM
166	When that happens the municipality will have to assess viability of decreasing tax rates	8/31/2023 10:01 PM
167	What choice do we have?? The cost of everything is going up.	8/31/2023 9:14 PM
168	Yes. If it adversely affects the level of taxation. Burden is high enough.	8/31/2023 7:47 PM
169	No as long as tax rate is adjusted to result in equivalent budget	8/31/2023 7:03 PM
170	Somewhat. I have waterfront property.	8/31/2023 6:57 PM
171	Yes certainly do not want increase in taxes	8/31/2023 6:33 PM
172	EXTREMELY CONCERNED! I've seen what has happened to neighbor(s) who have built new places on existing or even smaller footprints. Their taxes have doubled. This is not right. It's partly because the value has increased and I get that but everyone on lakefront will have their values increased. Unless mill rates are adjusted this means massive tax increases to the point that the township will be swimming in cash. There must be a balance and not a cash grab. There are those I believe in some villages that feel they are entitled to more and see lakefront tax income as the means to get what they want. While they may not fully realize lakefront is 65-70% of tax base, this is the reality. This has never been more obvious than from the Portland residents. It is a disturbing trend and is fostered by a group of 5 councilors.	8/31/2023 6:11 PM
173	Of course! Property values are still inflated.	8/31/2023 6:04 PM
174	Yes, I am concerned with all costs rising in our economy generally that the township will increase taxes. For many longtime residents these increases may be unaffordable.	8/31/2023 5:40 PM
175	For sure I am concerned. Everything to do with finances seems to be going up, up, up and soon, people aren't going to be able to afford to own their own homes.	8/31/2023 1:54 PM



## Q22 If there's any other feedback you would like to provide us on the Township's 2024 budget, please include it below

Answered: 112 Skipped: 142

#	RESPONSES	DATE
1	No	9/29/2023 4:32 AM
2	If there is any possibility, I would like to see plans for the Hub brought back to the table, with its promise of renewed energy and growth for our village.	9/28/2023 11:43 AM
3	The next MPAC assessment is a concern, we moved out of Smiths Falls proper because of the increase in property taxes. The needs of many should outweigh the wants of the few.	9/27/2023 8:45 PM
4	None	9/27/2023 3:58 PM
5	You need to live within your means. Keep working on reducing the debt rather than spending 3 million plus on more halls and library.	9/27/2023 3:01 PM
6	It is a challenging task to balance budgets. One thing this summer has taught us is the changes in climate around the world. We need to be at the forefront solar lights, solar panels on buildings, setting up a charging station for electric vehicles at the Elgin Municipal Complex, bringing back the camp run by the Township that enabled all children to have access not just those with deep pockets, lets make that hall/library in Portland something we can truly be proud of	9/27/2023 11:07 AM
7	Township needs to look closely at cost reduction wherever possible across all departments. Large tax increases are likely coming when MPAC resumes assessing property values	9/26/2023 10:46 PM
8	No	9/26/2023 1:00 PM
9	no	9/26/2023 12:20 PM
10	I think it's a waste of \$ to fix up the township office in Chantry. A new building is needed and it makes more sense to include a hall and library in the same building instead of 2 separate buildings. There is a satisfactory library, and several halls in the area that could be used. Elgin has a nice Municipal Complex!	9/25/2023 3:47 PM
11	Indigenous Services	9/25/2023 1:40 PM
12	How can you be certain only residents of Rideau Lakes answer these surveys?	9/25/2023 1:09 PM
13	We get what we pay for. Any councillor saying they don't want to increase taxes will never get my vote.	9/24/2023 10:45 PM
14	N/a	9/24/2023 4:57 PM
15	Could pool initiatives with other municipalities to save costs	9/24/2023 2:49 PM
16	Nothing further	9/24/2023 2:41 PM
17	.	9/23/2023 8:42 PM
18	The Quarterly financial reporting provides no meaningful information. Many departments don't even offer a forecast of spending to the year end. Posting the check register is meaningless and it was recommended by the auditors that this practice be eliminated. Budget updates should show spending to date as a percentage of approved budget and include explanations of significant overages or lapses. The budget preparation direction to managers states that the base budget should be the approved budget for the previous year. This assumes that the assumptions made by managers in forecasting need was correct. If a managers assumptions in preparing the forecast need were incorrect using the preceding years approved budget as the base for the new year the error/ incorrect forecast of need will be carried forward into the new budget year. The base budget should be prior year actual expenditures. The asset management plan noted that not all assets had been assessed as to condition and current and	9/23/2023 7:52 PM

## 2024 Budget Survey

future maintenance requirements. These assessments need to be completed in order to provide an accurate picture of future costs of asset management and the amount that should be held in a reserve for this purpose. Percentage increases in salaries should reflect the associated costs of benefits and all other payroll overheads. Before the budget and tax rate is approved by Council the County levy needs to be available. The detail provided in the budget spread sheets needs to be reviewed. For instance all of the administrative overhead detail for things such as cell phones, photocopying, bottled water, postage, etc., etc., could be consolidated into one item "Administration and Overhead" and assessed as to reasonableness on a percentage of total budget allocation basis department to department. Some current and historical financial management metrics such as the cost per resident for each town hall; the cost per resident for each park or the overall cost per resident for management and overhead would assist Council in reviewing proposed budgets.

19	Public services should not be cut to balance the budget. If efficiencies are not an option, property taxes should be increased to meet the funding needs.	9/23/2023 7:44 PM
20	No	9/23/2023 7:37 PM
21	Increasing taxes annually will be a difficult decision for Council. Some residents in RLT will not have difficulty managing this but there are defiantly others who are struggling. We have a fairly large income diversity gap in the Township. COVID has been most difficult for a percentage. However, we seem to expect/demand services and want our infrastructures well maintained, so we have to pay for it.	9/23/2023 5:32 PM
22	Quit wasting money, Don't proceed with projects until fully authorised/approved. Take away red tape for. Properly taxes have to be relevant to the homes location. I should not be paying the same as a city with all the amenities.	9/22/2023 3:18 PM
23	Yes we need the road from highway 15 to westport, #42 to be redone. It's in horrible shape and with the amount of traffic on it daily it needs to be replaced. And we do not need the traffic circle at the intersection of 15 & 42, those funds need to go to replace the road to westport!	9/22/2023 2:46 PM
24	Publications need to be in laymen's terms please.	9/22/2023 2:38 PM
25	portland hall should be replaced. council messed up by tearing it down and now it will cost more, but not replacing it has a major community cost	9/22/2023 1:01 PM
26	Elimate garbage pick up. Allow less building on farmland. Less severances allowed over all	9/22/2023 12:29 PM
27	I put the municipal offices as top priority because our staff should have decent working conditions and they currently do not. We will not keep or attract good staff without a decent work environment, and without good staff, everything else will be poorly executed.	9/22/2023 10:48 AM
28	We residents want to know why the twp hired and paid a company to do a study on where the best location of the new fire hall would be and then completely ignored it. BE HONEST AND TRANSPARENT. Stop wasting taxpayer dollars.	9/22/2023 9:46 AM
29	The township should consider holding all large spending, consolidate and focus on maintaining the current for the 2024 budget and get through a strained economy along side its residents	9/20/2023 11:52 PM
30	None	9/20/2023 8:21 PM
31	As Newton said "what goes up must come down". The state of the economy in this country as well as people always wanting more and more \$\$\$\$. We need to cut spending and save money for when things come crashing down. Truly the only thing that will save us is a recession/depression. For the people to go without for a while so they truly appreciate what they have!	9/20/2023 7:36 PM
32	Lower taxes, cut waste.	9/20/2023 4:48 PM
33	Portland Transfer Station is a public hazard. Everything falling apart. Retaining wall is falling apart. Some of it is loose and wobbly.	9/19/2023 11:52 PM
34	Decrease staff.	9/19/2023 4:42 PM
35	No	9/19/2023 2:27 PM
36	not at this time	9/19/2023 1:08 PM
37	Fortunately we have not agreed to a \$10 million "hub" building with a 30 yr mortgage plus a	9/19/2023 1:03 PM

## 2024 Budget Survey

great many millions in interest to provide offices for staff that have an office. A councillor said "We can afford it"////really, speaking for herself????

38	Lower services	9/19/2023 12:29 PM
39	Pay if you have funds borrowing casts too much	9/19/2023 12:20 PM
40	Balance the budget, save money, don't borrow unnecessarily, "GET OUT OF DEBT!" Run the Township like it was a money making business, because it can be.	9/19/2023 9:20 AM
41	See above answer to question 21. It basically comes up my concerns. Make sure you think about those and their family dynamics due to having to live further from work situations.	9/18/2023 11:05 PM
42	I strongly believe that our tax dollars should NOT be used to build a new library/community building in Portland. People in most of the township do not benefit from these buildings.	9/18/2023 12:38 PM
43	I hear all the time "I'm so glad I live outside the township lines, you can't do anything there to make property improvements without huge hassles". Need some leeway when it comes to these issues.	9/18/2023 3:25 AM
44	Submit the budget pass the budget stick to the budget unless an emergency arrives and quit jerking taxpayers around as has been happening this year with proceeding on things that are not urgent and wasting our money. Keeping taxes low is fine but you are going to pay in the long run ie the Hub.	9/16/2023 9:05 PM
45	Seasonal residents who use virtually zero services need tax breaks. I don't even use garbage collection as it's too inconvenient (Island owner) so I take everything home	9/16/2023 9:30 AM
46	Hiking the taxes of Chaffey's lock residents because of the opinion is ridiculous. They've shut down a large portion of the site so that we can't even use it, and yet we're still paying for it in our taxes.	9/16/2023 9:21 AM
47	Unfortunately what should be the "jewel" of the Rideau (Portland) has become a run down embarrassment due to a minority of people who don't want change and bully anyone who disagrees with them. The Municipal Hub should have gone ahead, many years were spent planning and it is a disappointment to the silent majority that it has not gone ahead and instead a hall which will be used by a few residents. (karaoke nights)	9/16/2023 9:16 AM
48	I truly appreciate the work done by Township staff to prepare the budget and manage the Township's finances. I was very disappointed with Council's decision to vote down the Municipal Hub, which would have been great value for money in combining 3 facilities. I worry about the increased cost of constructing two separate facilities - the Hall and the much needed new offices - and my preference would be to not build the new Hall as it is a "nice to have" not a "necessary" development. On a separate note, I feel the Township should be focusing on climate adaptation strategies across all departments and preparing the municipality and residents for extreme climate, food security and ecological threats.	9/16/2023 8:26 AM
49	I have some concern about the integrity of some individual councillors Facebook posts. As elected community leaders the focus should be on community unity not divisive, leading posts. If we are to see progress there needs to be a move past this idea of right and wrong sides and manage debate with respect.	9/16/2023 8:09 AM
50	Too much spending on non essential projects our roads and ditches are deplorable	9/16/2023 7:56 AM
51	No big tax increase	9/16/2023 4:59 AM
52	I am curious why the cost of the fire hall is included. Was the assets and building not insured? I feel there is too much focus on the waterfront properties in our municipality which should be a responsibility of the landowner. More community engagement events may create a community that will work together to beautify the township while saving cost. Volunteers could help to enhance the beautiful area we live in. Policing costs were not mentioned. Community safety and a police presence is lacking. Roads Crew do a great job but are we over servicing roads in the winter? Example they seemed to sand a lot at times when it wasn't needed. Very happy with current service level. Enjoy Smiths falls rink and ability to go to public skating and walking track.	9/15/2023 7:45 PM
53	I don't see a hall in Portland as a 'service', I see it as an investment in that community that benefits the township if it helped to keep our young people here and if it could make money from rentals.	9/15/2023 3:43 PM

## 2024 Budget Survey

54	I would like to see more staff in public works (repair, maintainance), less in the administrative/development side.	9/15/2023 3:29 PM
55	N/a	9/15/2023 3:27 PM
56	not in favor of new township building that was proposed	9/14/2023 6:59 PM
57	Section 17 of survey doesn't seem to be working.	9/14/2023 6:53 PM
58	Need to commit financial support to Heritage organizations and their facilities that are key components that tourists visit the area to see; need to increase council knowledge of value of protection of the lakes, waters and shorelines of the township, which bring so many tourist dollars to area - once lost, never replaceable. And remember that waterfront owners pay a very large percent of the total property tax revenue and receive the least benefit, so support their concerns.	9/14/2023 6:41 PM
59	My Councillor is not representing her constituents!!	9/14/2023 8:42 AM
60	none	9/13/2023 4:42 PM
61	The budget should not be used to divide the community. The Portland Hall was torn down in a political stunt and should be replaced. The same council that tore it down have neglected the township offices for years. Apparently \$7million dollars of debt was affordable, so \$3million is committed to the Portland Hall. The other \$4 million can be direct to the staff needs. These needs require careful assessment. The proposed townhall in Portland was a showy vanity project by the Mayor and a few councillors and perhaps Mike Dwyer. Practically speaking what are the core functional requirements that need to be met for staff in this rural, relatively poor community.	9/13/2023 11:44 AM
62	No	9/12/2023 9:13 PM
63	Please do not regulate AirBNB. It is the natural evolution of a business that has been the life-blood of our communities for 150 years and it costs the municipality nothing. In fact, there are many arguments to suggest it actually earns for the municipality and has offered both lodge owners and cottagers a better experience.	9/11/2023 4:32 PM
64	A high priority should be process improvement and oversight within TRL. If the Portland community hall had been repaired instead of demolished, it might have cost less than half the current rebuild budget. Was that a rogue staff decision, or inappropriate instructions from the mayor? At the moment, TRL residents have no way to tell.	9/10/2023 12:14 PM
65	I'm pretty disappointed with how much was spent on the new park opposite the heritage block in Delta. For a township struggling with costs, and residents also struggling, it seems like a huge waste of money.	9/10/2023 11:48 AM
66	The zoning bylaws need to be reviewed and significantly simplified to align with provincial legislation and help residents overcome the housing affordability crisis. Right now these bylaws are a barrier to affordable and available housing	9/10/2023 5:46 AM
67	Thank you for the survey. I don't like ad hoc Facebook surveys that are not sponsored by the township	9/9/2023 1:12 PM
68	I am very concerned about the calibre of some of the councillors making these important decisions. Recent interactions on social media have been completely unprofessional and destabilizing. An embarrassment to the Township. Your staff are laboring away in a vastly inadequate office facility while elected officials bicker like low class schoolchildren. I will have little confidence in whatever budget comes from individuals more interested in grandstanding and picking fights on Facebook than governing responsibly.	9/9/2023 12:53 AM
69	Tax the campgrounds and ease the burden of others. People are struggling to make ends meet and these mobile cottages are getting a free ride...	9/7/2023 1:43 PM
70	No	9/7/2023 9:41 AM
71	No. I will leave it in the hands of the elected councillors	9/6/2023 9:25 PM
72	Should provide new facility for staff, another hall in Portland makes no sense when you already have halls that can be accessed, no need for new hall. Staff facilities are clearly inadequate for growing community. Too much discussion on Facebook of councillors, some quite misleading. Township business should be on their website	9/6/2023 9:03 PM

## 2024 Budget Survey

73	I think the township should focus on an increased social media presence, not just Facebook. Individual councillors should stop random polling on Facebook and then using the results to inform voting decisions. Council in general is dysfunctional. It would be nice to see councillors grow up and work together for the benefit of the citizens of Rideau Lakes instead of what appears to be stroking their own egos.	9/6/2023 7:30 PM
74	Job 1 is to get the councilors to support the entire Township. Concentrated spending in one area is not healthy or sustainable - grow up and stop the fighting	9/6/2023 2:36 PM
75	Please repair Cty Road 36 just outside of north of Westport for about 10km. It is an embarrassment to the Township that a road like Cty Rd 36 is so bumpy and unkept. Any counsellor member should drive that road with a trailer on their vehicle and watch it bounce around in your rear view mirror. It is very noticeable when you reach the next township of Tay Valley because they fixed the road. This requires repair and needs to be fixed. Spend the money and have that machine come in that grinds up the asphalt and lays a fresh surface down. Something needs to be done.	9/5/2023 9:29 PM
76	I am sick of the money (with no return) that has been spent on Portland over the last 5-6 yrs, it is a dying community just doesn't know it yet. This is an area that the ENTIRE township should be commenting on not just the radical few outspoken individual in the village.	9/5/2023 8:26 PM
77	I am concerned with the plan to have a library built in Portland. This should not be a priority when we have infrastructure and municipal offices that need urgent attention. The current municipal offices are an embarrassment!	9/5/2023 1:56 PM
78	There was nothing in here about salaries. I would be interested to know what the average wage is for entry-level, mid management and senior management.	9/5/2023 1:38 PM
79	The library priority is further down the list, I believe there are more important issues to address.	9/5/2023 1:36 PM
80	Fix and use what we have New offices in Portland do not bring value to the township. We need to bring community and support for the residents Green bin/ compost program	9/4/2023 7:39 PM
81	Township must make a serious effort to canvas the provincial govt in order to address the tax fairness issue with regards trailerhomes in campgrounds.	9/4/2023 1:44 PM
82	No	9/4/2023 9:21 AM
83	Maybe consider to pick up garbage bi-weekly. Think more about recycling. There is a huge amount of garbage going to landfill that shouldn't be there.	9/4/2023 7:12 AM
84	We need to encourage businesses into the area. Presently very few want to invest in TRL because they do not want to have to deal with the very unhelpful Buildings Department. We badly need investment to create jobs for young people to stay in the area	9/3/2023 4:51 PM
85	Communication is key. It should come from the Corporation, not individual Councillors that put their own spin on things. Annual increase should never be more than inflation. The budget should be prepared showing on the operating side what it would cost to provide the same services at the same levels, then a separate page showing any new considerations for Council that would increase or decrease the operating budget. This way it is completely transparent and Council has to make conscious decisions about any changes to services and service levels.	9/3/2023 8:05 AM
86	I'm happy the HUB is no longer considered. Paying upwards of \$10m during these financially strained times seems like poor management. Especially on a lot so close to the lake and when it wouldn't have been able to host all staff.	9/2/2023 5:08 PM
87	Thank you for letting us provide feedback on the Township's 2024 budget.	9/2/2023 4:54 PM
88	I appreciate this survey and hope it is widely publicized. I am quite concerned that some councillors appear to be seeking ad hoc input on capital and other projects from a small group of FB followers. The polls are not based in any kind of survey methodology, the audience is limited to followers only and the exchange of comments where some citizens disagree are absolutely shocking in their tone and attacks! Please find a way to stop this! Budgets need to be based on the Township strategic plan, asset management plan. A Township wide survey like this one on budget priorities is the best way to adjust along the way.	9/2/2023 12:14 PM
89	Very sorry to see CAO Mike Dwyer leave. He is a very educated individual with good intentions. Several councillors seem to use bullying tactics with a personal agenda.	9/2/2023 9:48 AM

## 2024 Budget Survey

90	I would like the township to revisit the decision not to build the community hub, this makes so much sense for our thriving community	9/2/2023 8:56 AM
91	Asset maintenance is not always done. we can not let things deteriorate until they are unfixable	9/2/2023 8:11 AM
92	My taxes after improving but no new assessment have gone up 450% in 6 years. Many neighbours the same. Yet - we still live on dirt roads. Every effort should be made to chip and tar all roads. Look at Prince Edward County - PEC. That should be our model for sustainable growth - farm to table, lakes, vibrant downtown shopping - you attract people with good infrastructure and they will spend money and compound. Collecting my road is spending another \$150k a year In property tax with "nothing" to show for it. Pave the road to Wendy's, Delong Rd, other high Visibility roads etc.	9/2/2023 7:30 AM
93	No	9/2/2023 7:07 AM
94	It is absolutely ridiculous that the municipal office/library/hall in Portland is not going ahead. The councillors who are stopping it are completely irresponsible, pennywise and pound foolish. Eventually staff will have complaints about the current work location with respect to health and safety and upgrading that site will cost us a lot more. They need to look beyond the end of their noses. Also, the fire station should continue to be planned for the new location.	9/1/2023 10:34 PM
95	A survey is fine, but should be used in conjunction with other public engagement strategies, including town halls, clear timelines for decision making, and soliciting feedback through other mediums (radio, print, and through CECs)	9/1/2023 6:30 PM
96	The administration building should take priority over new hall or library	9/1/2023 12:32 PM
97	#20 should have included contacting counsel #19 should include all listed - education is critical and everyone one does not have access to computer One is not able to make educated choices without adequate info #17 survey did not allow me to prioritize and it did not include the HUB option that had previously been approved #15 services should be reviewed annually from a cost base and options reviewed and discussed	9/1/2023 12:19 PM
98	Lower taxes be fiscally responsible. Stop wasting money and pay the debt down. WE DO NOT need a hub it would not even solve staffing. Stop fighting among council. Arie be a leader you are dividing communities with your antics	9/1/2023 12:15 PM
99	We don't need halls in every hamlet, we don't need to provide medical responses at a level we do with excellent ambulance services such as we have available, our properties need to be looked at aggressively for condition thought our bylaws to eliminate the dirty sites and dangerous building along with with long grass and many other issues that make us look worn down and dirty	9/1/2023 10:22 AM
100	Please do not waste anymore money on the Porland Hall. It was all ready to proceed after multiple focus groups and consultations, and then 1 new councillor derailed the progress and decided to throw close to \$1M in the trash!!! A total lack of financial responsibility.	9/1/2023 10:18 AM
101	There was a question regarding climate change in the survey. I think preparing for emergencies (emergency preparedness) should be separated from other activities such as planting trees. I would identify emergency preparedness (including whatever Council can do with the Province to improve the reliability of the electricity grid), over things like planting trees.	9/1/2023 10:08 AM
102	Council could save money by making decisions and sticking with them. Their dithering has cost taxpayers a fortune. This might be a good time to eliminate the ward system so that councilors consider the entire township rather than local interests when making decisions.	9/1/2023 10:01 AM
103	We have a lot of things to pay for. Better judgement is needed. The tear downs in Portland have added unnecessary expenses.	9/1/2023 9:34 AM
104	Municipal hub project should be reinstated. A referendum should have been held or at a minimum a survey like this to every ratepayers before this project was abandoned.	9/1/2023 9:27 AM
105	Reinstate the municipal hub. Staff need an appropriate working environment and Council and Committees need mtg spaces that support public attendance and participation. If the old hall site isn't large enough for the hub or has other limitations find another centrally located location. Portland does deserve an upgraded library. The hall is a traditional nice to have and was incorporated in the hub but there are other existing locations in the town that can accommodate the functions it hosted.	9/1/2023 8:34 AM

## 2024 Budget Survey

106	No	9/1/2023 6:10 AM
107	None	9/1/2023 5:44 AM
108	Would like to see it presented clearly to the taxpayers and we should be given enough time to review plans and be able to ask questions and / or debate it through our Councillor. It needs more transparency.	8/31/2023 11:09 PM
109	Build new municipal offices in a geographically appropriate location to serve the needs of staff, residents and those doing business with municipality	8/31/2023 10:01 PM
110	Very concerned about 2023 spending. \$3+million to build library/meeting place in Portland.....ridiculous! We need the new municipal offices first.	8/31/2023 9:14 PM
111	Council should have to report annually on undertakings when it has spend township funds and no outcome has resulted (the spend might be categorized as "yet" and "never will be"). Portland HUB is an example of "never" and the Portland Library / Hall is an example of "yet". The reporting should show total dollars and % of annual spend. Councillors need to be educated on macro finance matters, especially debt and capital financing. It is very evident from watching mtgs that several have very little understanding of these concepts. A maximum of debt financing costs (short and long term / capital projects) as a percentage of overall annual budget should be set by council as a starting point for budgeting. It should also be reported on annually as to what was the % expected in the prior budget vs actual. Councils should be locked into this maximum for their term in office. This would get rid of the endless and fruitless debates on what is appropriate debt wise or not and force accountability collectively for spending decisions.	8/31/2023 6:11 PM
112	Greater emphasis should be placed on the long term investment in necessary structures that services the whole Township, ie the new fire hall and municipal offices.	8/31/2023 6:04 PM